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The Arc
High Street
Clowne
S43 4JY

To: Chair & Members of the Finance and Corporate Overview Scrutiny Committee

Contact: Coby Bunyan
Telephone: 01246 242520
Email: coby.bunyan@bolsover.gov.uk

Monday, 13th of July 2026

Dear Councillor,

FINANCE AND CORPORATE OVERVIEW SCRUTINY COMMITTEE

You are hereby summoned to attend a meeting of the Finance and Corporate Overview Scrutiny Committee of the Bolsover District Council to be held in the Council Chamber, The Arc, Clowne on Thursday, 23rd July, 2026 at 10:00 hours.

Register of Members' Interests - Members are reminded that a Member must within 28 days of becoming aware of any changes to their Disclosable Pecuniary Interests provide written notification to the Authority's Monitoring Officer.

You will find the contents of the agenda itemised on page 3 onwards.

Yours faithfully,

J. S. Fieldsend

Solicitor to the Council & Monitoring Officer

Equalities Statement

Bolsover District Council is committed to equalities as an employer and when delivering the services it provides to all sections of the community.

The Council believes that no person should be treated unfairly and is committed to eliminating all forms of discrimination, advancing equality and fostering good relations between all groups in society.

Access for All statement

You can request this document or information in another format such as large print or **language** or contact us by:

- **Phone:** 01246 242424
- **Email:** enquiries@bolsover.gov.uk
- **BSL Video Call:** A three-way video call with us and a BSL interpreter. It is free to call Bolsover District Council with Sign Solutions, you just need WiFi or mobile data to make the video call, or call into one of our Contact Centres.
- Call with Relay UK - a free phone service provided by BT for anyone who has difficulty hearing or speaking. It's a way to have a real-time conversation with us by text.
- **Visiting** one of our offices at Clowne, Bolsover, Shirebrook and South Normanton

FINANCE AND CORPORATE OVERVIEW SCRUTINY COMMITTEE AGENDA

Thursday, 23rd July 2026 at 10:00 hours taking place in the Council Chamber, The Arc, Clowne

Item No.		Page No.(s)
1.	**Apologies For Absence** To receive apologies.	
2.	**Urgent Items of Business** To note any urgent items of business which the Chairman has consented to being considered under the provisions of Section 100(B) 4(b) of the Local Government Act 1972.	
3.	**Declarations of Interest** Members should declare the existence and nature of any Disclosable Pecuniary Interest and Non Statutory Interest as defined by the Members' Code of Conduct in respect of: a) any business on the agenda b) any urgent additional items to be considered c) any matters arising out of those items and if appropriate, withdraw from the meeting at the relevant time.	
4.	**Minutes** To consider the minutes of the meeting held on Monday, 6th July 2026.	4 - 6
5.	**List of Key Decisions and Items to be Considered in Private** *(Members should contact the officer whose name appears on the List of Key Decisions for any further information. NB: If Members wish to discuss an exempt report under this item, the meeting will need to move into exempt business and exclude the public in accordance with the Local Government (Access to Information) Act 1985 and Local Government Act 1972, Part 1, Schedule 12a for that part of the meeting only).*	7 - 11
6.	**Annual Corporate Debt Monitoring Performance Report 2025/26**	12 - 19
7.	**Financial Outturn 2025/26 Report**	20 - 49
8.	**Bolsover District Our Legacy Ambition 2024-2028: 2026 Mid-Term Review**	50 - 95
9.	**Finance & Corporate Overview Scrutiny Committee Work Programme 2026/27**	96 - 102

FINANCE AND CORPORATE OVERVIEW SCRUTINY COMMITTEE

Minutes of a meeting of the Finance and Corporate Overview Scrutiny Committee of the Bolsover District Council held in the Council Chamber, The Arc, Clowne on Tuesday, 2nd June 2026 at 10:00 hours.

PRESENT:-

Members:-

Councillor David Bennett in the Chair

Councillors Duncan McGregor (Vice-Chair), Rowan Clarke, Steve Fritchley, Duncan Haywood, Janet Tait and Catherine Tite.

Officers:- Jim Fieldsend (Strategic Director of Legal, Governance and Monitoring Officer), Cheryl Staples (Programme and Projects Officer), Coby Bunyan (Scrutiny Officer) and Matthew Kerry (Governance and Civic Officer).

FCO1-26/27 APOLOGIES FOR ABSENCE

No apology for absence was received.

FCO2-26/27 URGENT ITEMS OF BUSINESS

There was no urgent business to be considered.

FCO3-26/27 DECLARATIONS OF INTEREST

There were no declarations made.

FCO4-26/27 MINUTES

Moved by Councillor Duncan McGregor and seconded by Councillor Catherine Tite
RESOLVED that the minutes of a meeting of the Finance and Corporate Overview and Scrutiny Committee held on 3rd March 2026 be approved as a true and correct record.

FCO5-26/27 LIST OF KEY DECISIONS AND ITEMS TO BE CONSIDERED IN PRIVATE

The Committee considered the updated List of Key Decisions and Items to be Considered in Private provided at the meeting.

Clarity was sought on the legal existence on the Dragonfly Companies and the transition of profit generated to the Council. It was requested that minutes of the Council's Dragonfly Shareholder Board be provided if meetings continued to be arranged when required.

The Monitoring Officer offered to resolve the uncertainty around the transition of profit generated after the meeting and stated that the minutes of the Council's Dragonfly Shareholder Board, when available, would be presented to the Committee in future.

A Member proposed that present and past tense language be used in the writing of the List of Key Decisions and Items to be Considered in Private to help better identify which decisions had been / had yet to be made.

Moved by Councillor Duncan McGregor and seconded by Councillor Catherine Tite
RESOLVED that the updated List of Key Decisions and Items to be considered in Private in the additional document be noted.

FCO6-26/27 CORPORATE AMBITIONS PERFORMANCE UPDATE - JANUARY TO MARCH 2026 (Q4 - 2025/26)

The Programme and Projects Officer presented the report to the Committee.

For Quarter 4 2025/26, out of the 33 'live' targets:
- 5 (15%) were achieved;
- 1 (3%) was achieved behind target date;
- 24 (73%) targets were on track;
- 1 (3%) was not on track; and,
- 2 (6%) had been extended.

Out of the 93 'live' key performance indicators:
- 74 (80%) indicators had a positive outturn;
- 5 (5%) indicators had a negative outturn;
- 13 (14%) indicators were within target; and,
- 1 (1%) was still to be completed.

A summary of performance by Council Plan aim was provided in the report.

The Chair proposed residents' satisfaction surveys could be attempted more regularly to better assess perception of the Council's performance regarding targets such as EH 05 (the number of targeted proactive littering / dog fouling patrols carried out) – topics that, with the resolution of additional Council resources were successfully achieving targets. After the meeting, the Programme and Projects Officer contacted the Information and Engagement Manager to enquire if the subjects of littering / dog fouling could be included in the following Citizen's Survey (Autumn 2026).

The Chair noted performance for FIN 01 (the percentage of sundry debtors' arrears collected) was improving when compared with the previous year – praise for the ongoing work by the Finance Team in this work was shared.

Concern was raised regards RS 11 (the percentage of Housing Benefit overpayment arrears). While it was noted such an issue was a national one, it was preferable, if possible, to understand what the Council could achieve at the local level.

Members proposed a total figure of outstanding income / arrears be produced (rather than only a percentage).

The Chair noted some targets such as RS 11 should also be theoretically achievable (to help identify and acknowledge improvements being made). After the meeting, the Programme and Projects Officer obtained the total amount of overpayments outstanding from 2024/25 in respect of RS 11: £1,156,876.18. The amount recouped in 2025/26 was £133,690, equating to 11.56% of the total (as noted in the Quarter 4 2025/26 report comments). The 15% target equated to £173,532, therefore the amount recouped had fallen short by £39,842.

The Programme and Projects Officer offered to speak with the Strategic Director of Finance and Section 151 Officer to explore the additional provision of total figures outstanding / reclaimed / etc.

It was felt communication with regards the new food waste bins could have been handled differently.

The Chair thanked the Programme and Projects Officer for producing the report.

Moved by Councillor Duncan McGregor and seconded by Councillor Catherine Tite
RESOLVED that quarterly outturns against the Council Plan 2024-2028 targets be noted.

FCO7-26/27 FINANCE & CORPORATE OVERVIEW SCRUTINY COMMITTEE WORK PROGRAMME 2026/27

The Scrutiny Officer presented the Work Programme 2026/27, attached at Appendix 1, to the Committee.

Moved by Councillor Duncan McGregor and seconded by Councillor Catherine Tite
RESOLVED that Members review this report and the Programme attached at Appendix 1 for approval and amendment as required. All Members are advised to contact the Scrutiny Officer should they have any queries regarding future meetings.

The meeting concluded at 10:21 hours.

Bolsover District Council

The Arc
High Street
Clowne
Derbyshire
S43 4JY

Key Decisions & Items to be Considered in Private

To be made under the Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012

Published on: 26th June 2026

INTRODUCTION

The list attached sets out decisions that are termed as “Key Decisions” at least 28 calendar days before they are due to be taken by the Executive or an officer under delegated powers.

Preparation of the list helps Executive to programme its work. The purpose of the list is to give notice and provide an opportunity for consultation on the issues to be discussed. The list is updated each month with the period of the list being rolled forward by one month and republished. The list is available for public inspection at the Arc, High Street, Clowne, S43 4JY. Copies of the list can be obtained from Jim Fieldsend, Monitoring Officer, at this address or by email to jim.fieldsend@bolsover.gov.uk. The list can also be accessed from the Council’s website at www.bolsover.gov.uk.

The Executive is allowed to make urgent decisions which do not appear in the list; however, a notice will be published at The Arc and on the Council’s website explaining the reasons for the urgent decisions. Please note that the decision dates are indicative and are subject to change.

Members of Executive are as follows:
Councillor Jane Yates - Leader and Portfolio Holder - Policy, Strategy and Communications
Councillor Donna Hales - Deputy Leader and Portfolio Holder - Corporate Governance and Performance
Councillor Mary Dooley - Portfolio Holder - Partnerships and Health and Wellbeing
Councillor Clive Moesby - Portfolio Holder - Resources
Councillor Phil Smith - Portfolio Holder - Housing
Councillor Tom Munro - Portfolio Holder - Growth
Councillor Rob Hiney-Saunders - Portfolio Holder – Environment
Councillor John Ritchie - Portfolio Holder – Devolution

The Executive agenda and reports are available for inspection by the public five clear days prior to the meeting of the Executive. The papers can be seen at The Arc at the above address. The papers are also available on the Council’s website referred to above. Background papers are listed on each report submitted to the Executive and members of the public are entitled to see these documents unless they contain exempt or confidential information. The report also contains the name and telephone number of a contact officer.

Meetings of the Executive are open to the public and usually take place in the Council Chamber at The Arc. Occasionally there are items included on the agenda which are exempt and for those items the public will be asked to leave the meeting. This list also shows the reports intended to be dealt with in private and the reason why the reports are exempt or confidential. Members of the public may make representations to the Monitoring Officer about any particular item being considered in exempt and why they think it should be dealt with in public.

The list does not detail *all* decisions which have to be taken by the Executive, only “Key Decisions” and “Exempt Reports”. In these Rules, a “Key Decision” means an Executive decision, which is likely:

(1) **<u>REVENUE</u>**

(a) Results in the Council making Revenue Savings of £75,000 or more; or
(b) Results in the Council incurring Revenue Expenditure of £75,000 or more

(2) **<u>CAPITAL</u>**

(a) Results in the Council making Capital Income of £150,000 or more; or
(b) Results in the Council incurring Capital Expenditure of £150,000 or more

(3) to be significant in terms of its effects on communities living or working in an area comprising two or more wards in the District.

In determining the meaning of “significant” the Council must have regard to any guidance for the time being issued by the Secretary of State. The Council has decided that revenue income or expenditure of £75,000 or more and capital income or expenditure of £150,000 or more is significant.

The dates for meetings of Executive can be found here:

https://committees.bolsover.gov.uk/ieListMeetings.aspx?CommitteeId=1147

The Council hereby gives notice of its intention to make the following Key Decisions and/or decisions to be considered in private:

Matter in respect of which a decision will be taken	Decision Maker	Date of Decision	Documents to be considered	Contact Officer	Is this decision a Key Decision?	Is this key decision to be heard in public or private session
Contract award for the Repair of Concrete Lintel Features at various BDC residential properties	Executive	27th Jul 2026	Report of the Portfolio Holder for Housing	Managing Surveyor, Property Services	Key - It is likely to result in the Council making capital savings or incurring capital expenditure of £150,000 or more.	Public
Tender Evaluation for Bathroom Contract for the period 2026 - 2031.	Executive	27th July 2026	Report of the Portfolio Holder for Housing	Managing Surveyor, Property Services	Key - It is likely to result in the Council making capital savings or incurring capital expenditure of £150,000 or more.	Public
Pleasley Vale Business Park Capital Spend Programme Provision of budgets to allow essential works to be carried out.	Executive	Between 18th May 2026 and 17th May 2027	Report of the Portfolio Holder for Growth	Strategic Director - Property, Construction and Assets Head of Business Growth	Key - It is likely to result in the Council making capital savings or incurring capital expenditure of £150,000 or more.	Exempt unless otherwise stated.
Capital Works to incorporate Stock Condition Survey Results	Executive	March 2026 and March 2027	Report of the Portfolio Holder for Housing	Managing Surveyor, Property Services	Key - It is likely to result in the Council making capital savings or incurring capital expenditure of £150,000 or more.	Public
Options appraisal on the future delivery of HRA Stock Condition Surveys	Executive	March 2026 and March 2027	Report of the Portfolio Holder for Housing	Assistant Director of Housing	Key - It is likely to result in the Council making revenue savings or incurring Revenue expenditure of £75,000 or more.	Public

SCHEDULE 12A
ACCESS TO INFORMATION: EXEMPT INFORMATION

PART 1
DESCRIPTIONS OF EXEMPT INFORMATION: ENGLAND

1. Information relating to any individual.

2. Information which is likely to reveal the identity of an individual.

3. Information relating to the financial or business affairs of any particular person (including the authority holding that information).

4. Information relating to any consultations or negotiations, or contemplated consultations or negotiations, in connection with any labour relations matter arising between the authority or a Minister of the Crown and employees of, or office holders under, the authority.

5. Information in respect of which a claim to legal professional privilege could be maintained in legal proceedings.

6. Information which reveals that the authority proposes –

   (a) to give under any enactment a notice under or by virtue of which requirements are imposed on a person; or
   (b) To make an order or direction under any enactment.

7. Information relating to any action taken or to be taken in connection with the prevention, investigation or prosecution of crime.

Bolsover District Council

Meeting of the Finance and Corporate Overview Scrutiny Committee on 23rd July 2026

Corporate Debt – 2025/26

Report of the Strategic Director of Finance and Section 151 Officer

Classification	This report is public
Contact Officer	Strategic Director of Finance and Section 151 Officer

PURPOSE/SUMMARY OF REPORT

To present to Finance and Corporate Overview Scrutiny Committee a summary of the corporate debt position as at 31 March 2026.

REPORT DETAILS

1. Background

1.1 The main sources of income for the Council's General Fund are business rates, council tax, a small number of government grants, and service-related income. The main source of income for the Council's Housing Revenue Account is dwelling rent, often referred to as 'housing rents'. Government grants are paid over to us on agreed dates direct into our bank account so there is no need to include them on any of our debtor systems. For most other sources of income, we have to request the income due to us.

1.2 We request the income due to us on the relevant system by raising bills for business rates, council tax, and housing rents. There is legislation in place for each of these sources which determines the rules of collecting this income.

1.3 For service-related income, invoices are raised on the sundry debtor system which is a module of our Civica Financial Management System. Examples of types of income include housing benefit overpayment, trade refuse, industrial unit rent, garage site rent, wardens service and alarms, and hire of leisure facilities. This income is reported in two amounts with housing benefit overpayments identified separately from the rest.

1.4 The following table shows the sources of income for Bolsover District Council as at 31st of March 2026 and 2025 for comparison:

Table 1 – Sources of Income

	2024/25	2025/26		
position at end of	Q4	Q4	variance	
	£'000	£'000	£'000	
NNDR	(35,770)	(37,653)	(1,883)	*
Council tax	(54,667)	(58,229)	(3,562)	**
Housing Rents	(25,027)	(25,685)	(658)	
Overpaid housing benefits	(1,139)	(1,059)	80	
Sundry Debtors	(14,428)	(8,508)	5,920	
	(131,031)	(131,134)	(103)	

* This is 100%, our share of this is 40%

** This is 100%, our share of this is 17.62% 24/25 + 17.32% 25/26

1.5 (*and **) these debts are part of the collection fund and are shared with major preceptors including the County, police, and fire. Only a percentage of these debts belong to Bolsover District Council.

1.6 The figures in **table 1** show an increase in income billed in the year for business rates, council tax, and housing rents, as would be expected with an annual increase usually applied to these sources of income. The small reduction in income from housing benefit overpayments is good news, as it means less claimants have received too much benefit, so we've therefore had less income to reclaim. The decrease in the sundry debtor income is due mainly to the reduction in Dragonfly invoices raised in quarter 4, as the staff and services returned to the Council.

1.7 Debtors of a Local Authority are extremely sensitive to change. If a tenant/tax payer's circumstances change it can become difficult for them to keep paying their rent or council tax. Informing us of a change in personal circumstances late can mean more benefit is paid than they are entitled to which can mean they become benefit overpayment debtors.

1.8 Circumstances can change quickly, and mean debtors fall into arrears. It is common for Local Authority's to have arrears balances due to the vulnerable nature of some of its debtors. Debt management is how the Council manages its arrears and debtors. The following table shows the level of arrears for Bolsover

District Council at 31st of March for the last two financial years. This information is published in the Council's Statement of Accounts document each year.

Table 2 – Level of Arrears

position at end of	2024/25 Q4 £	2025/26 Q4 £	variance £	
NNDR	1,298,027	1,021,577	(276,450)	*
Council tax	5,931,170	6,070,885	139,715	**
Housing Rents	1,669,853	1,573,169	(96,684)	
Overpaid housing benefits	1,153,141	1,057,461	(95,680)	
Sundry Debtors	1,135,776	559,741	(576,035)	
	11,187,967	10,282,833	(905,134)	

1.9 As you can see from **table 2**, arrears have decreased in 2025/26 for all income sources apart from council tax; individuals are still struggling to pay, depending on their individual circumstances. As always, payment plans have been agreed to help debtors not get into arrears if possible. The current levels of arrears for council tax are the highest they've been in recent years. Sundry debtor arrears fluctuate depending on if large invoices are raised close to the 31st of March but aren't paid until April.

1.10 Part of managing the debt is assessing the likelihood of future non-collection. At each year end, an estimate of non-collection is made based on historic payment information for the same class of debt. An amount equal to the non-collection is charged against our revenue account and saved in a provision for future use. The provision is often referred to as the bad debt provision, but its proper name is the impairment allowance. It is considered prudent to not include all the income in the revenue accounts in a year when there is a chance it won't all be collected.

1.11 As part of year end work the impairment allowance for each class of debt is reviewed, compared against latest arrears balances to ensure it still covers the amount of non-collection in case we have to write-off debts, and either increased or decreased, whichever is appropriate.

1.12 From the following table which shows the provision for impairment for each class of debtor at 31 March for the last two financial years, you can see that we were able to reduce the impairment provision for all but council tax this year. This means the reductions will be transferred to our revenue accounts as part of calculating the outturn.

Table 3 – Impairment Allowances

	2024/25	2025/26		
position at end of	Q4	Q4	variance	
	£	£	£	
NNDR	(1,252,282)	(1,000,490)	251,792	*
Council tax	(3,467,101)	(3,612,434)	(145,333)	**
Housing Rents	(1,322,045)	(1,285,560)	36,485	
Overpaid housing benefits	(1,132,913)	(1,033,816)	99,097	
Sundry Debtors	(504,914)	(329,392)	175,522	
	(7,679,255)	(7,261,692)	417,563	

1.13 As mentioned earlier, there is legislation that governs the collection of business rates, council tax, and housing rents. As a Local Authority it is necessary to have a debt collection process that adheres to legislation but ensures the maximum amount of income is collected.

1.14 Our debt collection processes have been operating as normal for the last 4 years, but it is clear that the pandemic and cost of living influenced business and individuals' ability to pay, as the arrears levels still demonstrate. Staff continue to contact debtors to help them settle their debts by providing reminders and setting up payment plans, we will continue to provide the payment plan facility for debtors to help where we can and carry out recovery action, as necessary.

1.15 For 2025/26, indicators for debt collection were monitored and reported at the quarterly performance meetings where any areas of concern were raised. Targets for collecting income and reducing arrears for each class of debt are set and monitored. The performance data on debt collection is also reported quarterly to Executive for information where any areas of concern are raised/discussed.

1.16 The following table shows for 2025/26 the movement since the last financial year in the value of each source of income, the amount that is outstanding as arrears and the impairment allowance which relates to that source of income.

Table 4 – Summary for 2025/26

	Income	Arrears	Provision	
	£	£	£	
NNDR	(1,883,000)	(276,450)	251,792	*
Council tax	(3,562,000)	139,715	(145,333)	**
Housing Rents	(658,000)	(96,684)	36,485	
Overpaid housing benefits	80,000	(95,680)	99,097	
Sundry Debtors	5,920,000	(576,035)	175,522	
Totals	(103,000)	(905,134)	417,563	

1.17 Overall, in 2025/26 we have raised on our systems £0.103m (net) more in income. Our arrears have decreased by £0.905m, and we have reduced the impairment allowances by £0.418m (net), returning our share back to the Council's revenue accounts.

1.18 International Financial Reporting Standard (IFRS) 9 – Financial Instruments, requires the Council to write-off debt as soon as it is deemed uncollectable. This is to ensure the correct value of arrears is included on the Council's balance sheet at 31st of March each year.

1.19 The Council's Constitution allows the Strategic Director of Finance & Section 151 Officer, 'after consultation with the relevant Portfolio Holder, to authorise the write-off of bad debts up to an approval limit of £2,500.'

1.20 Executive approve the write-off of bad debts which are individually over £2,500 on receipt of a report, during the year. **Table 5** below, shows the value of bad debts written off over the last financial year (2025/26). In all cases, every attempt was made by the Council and agencies working with the Council, to collect the outstanding debt before write-off was proposed.

1.21 Should any chance to collect the debt occur in the future, the debts can be written back on to the relevant system. Writing-off amounts which are no longer collectable is an essential part of the debt management process. It ensures that a focus is maintained on those amounts which are collectable, thus maximising overall levels of collection.

Table 5 – Debts written-off during 2025/26

-	Write-offs more than £2,500 25/26 £	Write-offs less than £2,500 25/26 £	Total 25/26 £
Business Rates	34,818	17,493	52,311
Council Tax	171,255	256,639	427,894
Housing Rents	7,835	37,818	45,653
Overpaid Housing Benefit	0	7,343	7,343
Sundry Debtors	22,663	7,859	30,522
Total	236,571	327,152	563,723

1.22 Compared to last year, we have written off £0.101m more during 2025/26, this is mainly for council tax debt and sundry debtors. The council tax debt is proving more difficult to collect as some individuals change location and country more so now, than they did a few years ago, making them harder to trace. The sundry debtors write-off more than £2,500, related to one company's debt which had to be written off.

2. Reasons for Recommendation

2.1 To ensure that Finance and Corporate Overview Scrutiny Committee are informed of the latest position concerning the Council's debt.

3 Alternative Options and Reasons for Rejection

3.1 This report is for information only.

RECOMMENDATION(S)

1. That Finance and Corporate Overview Scrutiny Committee note the report concerning the Council's Corporate Debt as at 31 March 2026.

Approved by the Portfolio Holder - Cllr Clive Moesby, Executive Member for Resources

IMPLICATIONS;

Finance and Risk: **Yes☒** **No ☐**
Details:

The current position regarding corporate debt is given throughout the report. Failure to collect this debt would have a detrimental impact on the Council's financial position if sufficient impairment allowances were not in place.

On behalf of the Section 151 Officer

Legal (including Data Protection): **Yes☐** **No ☒**
Details:

There are no legal or data protection issues arising directly from this report.

On behalf of the Solicitor to the Council

Staffing: **Yes☐** **No ☒**
Details:

There are no human resource issues arising directly out of this report.

On behalf of the Head of Paid Service

Equality and Diversity, and Consultation: **Yes☐** **No ☒**
Details:

Not applicable to this report.

Environment:
Please identify (if applicable) how this proposal/report will help the Authority meet its carbon neutral target or enhance the environment.

Details:
Not applicable to this report.

DECISION INFORMATION

Is the decision a Key Decision? A Key Decision is an executive decision which has a significant impact on two or more District wards, or which results in income or expenditure to the Council above the following thresholds: **Revenue - £75,000** ☐ **Capital - £150,000** ☐ ☒ *Please indicate which threshold applies*	No
Is the decision subject to Call-In? (*Only Key Decisions are subject to Call-In*)	No

District Wards Significantly Affected	None directly
Consultation: **Leader / Deputy Leader** ☐ **Executive** ☐ **SLT** ☐ **Relevant Service Manager** ☐ **Members** ☐ **Public** ☐ **Other** ☐	Details: Portfolio Holder for Resources

Links to Council Ambition: Customers, Economy, and Environment.

DOCUMENT INFORMATION

Appendix No	**Title**
N/A	None

Background Papers
(*These are unpublished works which have been relied on to a material extent when preparing the report. They must be listed in the section below. If the report is going to Executive, you must provide copies of the background papers).*
None

Rpttemplate/BDC/040222

Bolsover District Council

Meeting of the Finance and Corporate Overview Scrutiny Committee on 23rd July 2026

Financial Outturn 2025/26

Report of the Strategic Director of Finance & Section 151 Officer

Classification	This report is public
Contact Officer	Strategic Director of Finance and Section 151 Officer

PURPOSE/SUMMARY OF REPORT

To inform Finance and Corporate Overview Scrutiny Committee of the outturn position of the Council for the 2025/26 financial year. This report will be presented to Executive on the 27th of July 2026.

REPORT DETAILS

1. Background

1.1 On the 12th of June 2026, we completed the Council's draft Statement of Accounts for 2025/26. The draft Accounts are now subject to the independent audit from our external auditor, Forvis Mazars. The group accounts section of the financial statements contains figures taken from the Dragonfly unaudited financial statements, which are subject to audit from their independent external auditor, Hewittcard Chartered Certified Accountants. Until both sets of accounts have been agreed by the respective auditor, there remains the possibility that they will be subject to amendment.

1.2 International Financial Reporting Standards (IFRS) dictate that the main focus of the Statement of Accounts is on reporting to the public in a format which is directly comparable with every country that has adopted IFRS i.e., not just UK or even other local authorities. By contrast, the focus of this report is on providing management information to Members and other stakeholders to assist in the financial management of the Council.

1.3 As Members will be aware, Executive on the 28th of July 2025, approved the services and staff within the Council's wholly owned companies be brought in-house. The staff and services were transferred to the Council on the 1st of February 2026. The figures within this report and the Statement of Accounts for 2025/26, have been prepared with services under the existing reporting structure, as that was the case for the majority of the financial year. The reporting of the figures for 2026/27 will be provided under the new structure.

1.4 The following sections of this report will consider the 2025/26 outturn position with regard to the General Fund, the Housing Revenue Account (HRA), the Capital Programme, the Treasury Management activities, and the earmarked reserves position. Within the report, consideration is given to the level of balances at the year end and the impact which the closing position has upon the Council's budgets in respect of the current financial year.

2. Details of Proposal or Information

General Fund

2.1 The General Fund outturn position is summarised in **Appendix 1** attached to this report. The appendix shows the Current Budget compared to the final Outturn position. The main variances against the current budget are shown in **table 1**, with variances at service level shown in **Appendix 2**.

Table 1

	£000
Rent rebates and allowances	(121)
Go Active! – net increased income/reduced expenditure	(285)
Year-end capital admin allowance	(67)
Increase in external audit fees	74
Net reduction in the cost of the ICT service	(135)
Impairment allowance reduction	(63)
Increase in services income (excluding above)	(237)
Reduction in services expenditure (excluding above)	(251)
Salaries variances	(442)
Non-staff miscellaneous small variances	(313)
Net cost of services	**(1,840)**
Net Debt Charges/Investment Interest	(159)
Additional Business Rates Pooling income	(1,754)
Revenue grants released to revenue to cover management costs, & additional general grant	(122)
Total Outturn Variance	**(3,875)**
Changes to general fund balance since revised budget – until outturn	12
Contribution to Reserves – 2025/26 Outturn	**(3,863)**

Financial Reserves

Transfers from Earmarked Reserves

2.2 The use of earmarked reserves in 2025/26 was £1.096m. This reflects the expenditure incurred on projects at 31st March 2026 which have approval to use earmarked reserves.

Transfers to Reserves

2.3 At the end of the financial year, it has been necessary to agree transfers into reserves in preparation for future expenditure commitments, some from income received in 2025/26. Transfers to reserves total £9.036m which is £3.863m higher than originally forecast, reflecting the outturn shown in **table 1**.

These consist of:

- £0.100m contribution to the IT Reserve to fund future expenditure requirements.

- £0.100m contribution to the Legal Costs Reserve in preparation to fund future specialist legal advice, on such as the APSE case or planning applications.

- £0.100m contribution to the 3G Pitch Carpet Replacement Reserve, as a requirement of the grant conditions from an external funder.

- £1m transfer to the Transformation Reserve for potential ‘invest to save’ projects that maybe in the pipeline.

- £1.754m transfer to the NNDR Growth Protection Reserve being the pooling income directly attributable to business rates. This is likely to be the last year we receive this income now the rules mean it is no longer beneficial to be in the business rates pool.

- £0.700m contribution to the Local Government Reorganisation Reserve we established when we updated the MTFP, in readiness for any Local Government Reorganisation costs incurred by the Council.

- £0.109m transfer to the General Reserve as the remainder of the in-year surplus.

2.4 Attached at **Appendix 7** is a table showing the Council’s earmarked reserves position for both the HRA and the General Fund. After the transfers to reserves made as part of this report the general fund has total earmarked reserves of £31.823m, and the HRA has £4.316m, both as at the 31st of March 2026. The total of £36.139m is shown in the Council’s 2025/26 Statement of Accounts.

2.5 Of this total figure there is already an element of reserves committed to be spent, this is from previous committee reports or delegated decisions, which were approved prior to 2026/27 in most cases. The amount committed is £19.103m for General Fund and £2.448m for the HRA. A brief description of the reserve and the unallocated balances of £12.720m and £1.868m respectively, are given in

Appendix 7. Should any of these reserves prove unnecessary in the future, they will be moved back into unallocated General Fund or HRA resources, whichever is appropriate.

General Fund Balances

2.6 The General Fund Balances are considered to be at an acceptable level for a District Council rather than at a generous level. The General Fund balance remains at £2.001m in line with the MTFP. This needs to be considered against the background of recent changes to the level of Government funding together with the range of risks facing the Council.

2.7 Given the level of general balances, should either an overspend or an underachievement of income occur, immediate 'crisis' remedial action would need to be considered. Such a response is not conducive to sound financial management but more importantly would have a significant detrimental impact upon the Council's ability to deliver the planned and agreed level of services to local residents. It is for this reason that the Council keeps a number of earmarked reserves too.

2.8 The main feature of the 2025/26 financial year is that the Council transferred £3.863m to Earmarked Reserves in preparation for future expenditure.

2.9 With regard to the underlying favourable variance on the General Fund in 2025/26, this will be reviewed as usual during the budget process for 2026/27 – 2030/31, from August onwards. The latest position for all years in the current MTFP is shown in **Table 2**.

2.10 As a Council we made it our strategy to save extra business rates income earnt in years when we received more than we estimated, to be able to use it in future years when Government funding was reduced. This is being held in the NNDR Growth Protection Reserve and the balance after the transfer from the 2025/26 outturn is £18.714m. Transfers are made from this reserve to the general fund to replace the losses caused by changes in Government funding.

2.11 Within the current MTFP, estimates of the movement from the reserve are as follows: there is a contribution from general fund to the reserve in 2026/27 of £0.304m, and there are transfers from the reserve to general fund of £1.316m in 2027/28, £1.639m in 2028/29, and £5.201m in 2029/30. These figures are the ones which now match the final local government finance settlement, which was presented to Council on the 20th of May 2026.

2.12 In addition, during quarter 1 of 2026/27 Members have approved £2.8m of spend from the reserve. £2.5m is for emergency works at Pleasley Vale Business Park, and £0.300m is for the Council's Play Area Refurbishment Programme.

2.13 The balance expected to be left in this reserve after all predicted transfers have been made to and from the general fund is £10.863m. Following Council in May where the £2.8m was committed against this reserve, this currently leaves £8.063m available to fund any reductions in income which may result from the local government finance settlement when it is announced in December, or emerging necessary works on Pleasley Vale Mills.

Table 2

	2026/27 Budget £000	2027/28 Budget £000	2028/29 Budget £000	2029/30 Budget £000
Net Cost of Services	17,388	17,630	18,446	19,155
Net debt charges + investment interest	(1,729)	(2,006)	(2,200)	(2,425)
Net t/f to/(from) reserves + balances	1,270	1,497	957	1,469
Net t/f to/(from) NNDR Growth Protection Reserve	304	(1,316)	(1,639)	(5,201)
Parish precept	5,396	5,396	5,396	5,396
Funding from council tax, business rates, and government grants	(22,629)	(21,201)	(20,960)	(18,394)
Use of GF balance	**0**	**0**	**0**	**0**

Housing Revenue Account (HRA)

2.14 The Housing Revenue Account is provided in **Appendix 3 and 4** to this report.

2.15 The Housing Revenue Account position shows a number of variances during the year. The main expenditure underspends are in relation to staff related budgets £0.243m within various sections of the HRA, £0.129 increased income from services, and a combined saving of £0.180m against the stores-issues and sub-contractor cost budget. The overall expenditure position is £0.577m below the current budget. The overall income position is £0.126m above the current budget. This gives a net cost of services underspend of £0.703m, adjusting to £0.586m underspend after interest and depreciation.

2.16 The surplus of £0.586m has been used to fund a contribution to the HRA Development Reserve which will be available to fund future expenditure requirements. This is included in **Appendix 7** with the other HRA earmarked reserves and is discussed more in paragraph 2.4 and 2.5. The HRA balance was increased back to former levels during 2024/25 as planned in the MTFP, to £2.007m. The HRA balances are considered appropriate with the level of financial risk facing the HRA. Maintenance of the balances is necessary as it will help ensure the financial and operational stability of the HRA which is essential if we are to maintain the level of services and quality of housing provided to our tenants over the life of the 30-year Business Plan.

2.17 Where the use of Reserves has not been fully applied in 2025/26 and there are ongoing commitments for these activities in 2026/27, the funding will be carried forward and utilised. The balance of the HRA reserves at 31st March 2026 is £4.316m and the unallocated balance is £1.868m.

Capital Investment Programme

2.18 Details of the capital expenditure incurred by the Council in 2025/26 on a scheme-by-scheme basis is provided in **Appendix 5**. The Capital Programme may be summarised as follows:

General Fund:	**Current Programme £'000**	**Outturn £'000**	**Variance £'000**
GF Building Assets	9,073	6,737	(2,336)
£15m Regeneration Funding	8,165	3,200	(4,965)
GF ICT Schemes	576	172	(404)
Leisure Schemes	67	46	(21)
Disabled Facilities Grants	650	571	(79)
GF Vehicle/Plant Replacements	1,877	900	(977)
General Fund Total	**20,408**	**11,626**	**(8,782)**
HRA:	**Current Programme £'000**	**Outturn £'000**	**Variance £'000**
HRA New Build Properties	7,807	5,679	(2,128)
HRA Vehicle Replacements	721	125	(596)
Public Sector Housing Schemes	6,724	4,742	(1,982)
HRA ICT Schemes	176	145	(31)
HRA Total	**15,428**	**10,691**	**(4,737)**
Programme Total	**35,836**	**22,317**	**(13,519)**

General Fund Schemes

2.19 In relation to the General Fund element of the Capital Programme during 2025/26, £8.782m was not undertaken. Work on the Council's buildings and the Regeneration fund schemes were the main variances.

HRA Schemes

2.20 Within the HRA the variances show that £4.737m of the total HRA programme has not been undertaken during the year. The New Build Properties and Public Sector Housing schemes constituted the main variances.

2.21 **Appendix 5** also details the proposed carry forward amounts to 2026/27. These requests relate to individual schemes that are still in progress, where there are outstanding commitments or where the scheme has been delayed. The carry forward amount is £11.560m with the impact on the 2026/27 capital programme detailed in the appendix. It should be noted that all these expenditure requirements will take forward a corresponding level of financial resources and thus have a neutral impact on the financial position in 2026/27.

Capital Financing

2.22 The Capital Programme was financed as follows:

General Fund:	**Current Programme £'000**	**Outturn £'000**	**Variance £'000**
The Better Care Fund	(650)	(571)	79
Prudential Borrowing	(6,265)	(5,421)	844
Reserves	(2,777)	(789)	1,988
Capital Receipts	(741)	(565)	176
External Funding	(9,975)	(4,280)	5,695
Total General Fund	**(20,408)**	**(11,626)**	**8,782**
HRA:	**Current Programme £'000**	**Outturn £'000**	**Variance £'000**
Major Repairs Reserve	(6,383)	(4,599)	1,784
Prudential Borrowing	(6,605)	(4,476)	2,129
HRA Reserves	(32)	(32)	0
Capital Receipts	(1,167)	(343)	824
External Funding	(1,241)	(1,241)	0
Total HRA	**(15,428)**	**(10,691)**	**4,737**
Grand Total	**(35,836)**	**(22,317)**	**13,519**

General Fund Capital Financing

2.23 Officers have financed the General Fund Capital Programme from a combination of capital receipts, reserve contributions, prudential borrowing, and external funding.

HRA Capital Financing

2.24 Officers have financed the HRA Capital Programme from a combination of capital receipts, reserve contributions, prudential borrowing, and external funding.

Treasury Management

2.25 **Appendix 6** provides a brief report on the Treasury Management activity of the Council for 2025/26. In summary, the Council operated throughout 2025/26 within the Authorised and Operational Boundary limits approved in the Treasury Management Strategy as approved by the Council in January 2025.

2.26 The key points from the summary report are:

- The overall borrowing requirement of the Council (the Capital Financing Requirement) - £139.706m at 31 March 2026.
- Effective internal borrowing - £62.906m.
- The PWLB debt - £76.8m.
- £2m repayments of PWLB debt in year.
- No new PWLB borrowing was undertaken in 2025/26.
- PWLB interest paid in 2025/26 - £2.655m.
- Interest received on investments - £0.992m.

3. Reasons for Recommendation

General Fund

3.1 During 2025/26, the Council managed its budget effectively securing a favourable financial outturn. The Council was able to make contributions of £3.863m to reserves in preparation for future expenditure commitments. The Council's general fund earmarked reserves total £31.823m and have £19.103m committed against them, at the time this report was written.

HRA

3.2 Again, effective budget management meant the Council was able to contribute £0.586m to the HRA Development Reserve in preparation for future expenditure commitments. The HRA continues to operate within the parameters set by the 30 Year Business Plan and the MTFP. Officers will be working to ensure that the Business Plan continues to reflect the impact of government legislation, that it is updated in response to the stock condition survey undertaken during 2024/25, and continues to be sustainable over the 30-year period of the Business Plan once the model procured in late 2025/26 is fully operational.

Capital Programme

3.3 The Capital Programme saw good progress on approved schemes during the 2025/26 financial year. There are, however, a number of schemes which are work in progress and this requires that the associated expenditure and funding be carried forward into the 2026/27 financial year.

Capital Financing

3.4 Capital expenditure during 2025/26 has been fully financed in line with the approved programme. However, in some instances where schemes are funding from more than one source and run over more than one year, funding used to finance expenditure this year may differ to originally planned for this year in the MTFP. By the end of the project all financing will have been applied as originally approved.

Treasury Management

3.5 The Council operated in line with its agreed Treasury Management Strategy during the 2025/26 financial year. This ensures that lending and borrowing arrangements were prudent and sustainable, minimising the risk of financial loss to the Council. Effective management of these arrangements ensured that interest costs during the year were minimised in order to assist the Council's revenue position whilst interest receivable rose ever so slightly.

4 Alternative Options and Reasons for Rejection

4.1 The financial outturn report for 2025/26 is primarily a factual report which details the outcome of previously approved budgets therefore there are no alternative options that need to be considered.

4.2 The allocation of resources to earmarked reserve accounts has been undertaken in line with the Council's policy and service delivery framework and in the light of the risks and issues facing the Council over the period of the current MTFP. If these risks do not materialise or are settled at a lower cost than anticipated, then the earmarked reserves will be reassessed and returned to balances where appropriate.

RECOMMENDATION(S)

1. That Members note the outturn position in respect of the 2025/26 financial year.

2. That Members note the transfers to general fund earmarked reserves of £3.863m as outlined in detail in paragraph 2.3.

3. That Members note the transfer to HRA earmarked reserves of £0.586m as outlined in detail in paragraph 2.16.

4. That Members note the proposed carry forward of capital budgets detailed in Appendix **5** totalling £11.560m.

Approved by the Portfolio Holder – Cllr Clive Moesby, Executive Member for Resources

IMPLICATIONS.

Finance and Risk: **Yes**☒ **No** ☐
Details:

The financial implications are set out within the body of the report.

Members should note that the budgets against which we have monitored the 2025/26 outturn were those agreed within the Council's Medium Term Financial Plan (MTFP). The MTFP considered both the affordability of the budgets that were approved and ensured that the level of balances remained adequate for purposes of enabling sound financial management.

The issue of financial risk is covered throughout the report. The risk of not achieving a balanced budget, together with the risk that the Council's level of financial balances will be further eroded are currently key corporate risks identified on the Council's Strategic Risk Register.

On behalf of the Section 151 Officer

Legal (including Data Protection): **Yes**☒ **No** ☐
Details:

The Statement of Accounts for 2025/26 is required to be prepared by 30 June and audited by the 29th of January 2028 as phase 2 of the process to clear the local audit back log as previously discussed. The Council has now completed the draft Statement of Accounts, and they have been signed off by the Section 151 Officer as at the 12th of June 2026.

On behalf of the Solicitor to the Council

Staffing: **Yes**☐ **No** ☒
Details:

There are no human resource issues arising directly out of this report.
On behalf of the Head of Paid Service

Equality and Diversity, and Consultation: **Yes**☐ **No** ☒
Details:

Not applicable to this report.

Environment:
Please identify (if applicable) how this proposal/report will help the Authority meet its carbon neutral target or enhance the environment.

Details:
Not applicable to this report.

DECISION INFORMATION

Is the decision a Key Decision? A Key Decision is an executive decision which has a significant impact on two or more District wards, or which results in income or expenditure to the Council above the following thresholds: **Revenue - £75,000** ☐ **Capital - £150,000** ☐ ☒ *Please indicate which threshold applies.*	No
Is the decision subject to Call-In? (*Only Key Decisions are subject to Call-In*)	No

District Wards Significantly Affected	None
Consultation: **Leader / Deputy Leader** ☐ **Executive** ☐ **SLT** ☐ **Relevant Service Manager** ☐ **Members** ☐ **Public** ☐ **Other** ☐	Details: Portfolio Holder for Finance

Links to Council Ambition: Customers, Economy, and Environment.

DOCUMENT INFORMATION

Appendix No	**Title**
1	General Fund Summary – Outturn 2025/26
2	General Fund Detail – Outturn 2025/26
3	Housing Revenue Account – Outturn 2025/26
4	Housing Revenue Account Detail – Outturn 2025/26
5	Capital Expenditure – Outturn 2025/26
6	Treasury Management – Outturn 2025/26
7	Earmarked reserves – at 31 March 2026

Background Papers
(*These are unpublished works which have been relied on to a material extent when preparing the report. They must be listed in the section below. If the report is going to Executive, you must provide copies of the background papers).*
None

GENERAL FUND SUMMARY - OUTTURN 2025/26 **Appendix 1**

	Current Budget 2025/26 £	Outturn 2025/26 £	Variance £
Community Services Directorate (including S106 expenditure and year-end entries)	8,719,799	7,824,015	(895,784)
Corporate Resources Directorate (including year-end entries)	3,124,963	2,548,629	(576,334)
Dragonfly Services (including year-end entries)	3,175,265	2,807,270	(367,995)
Net Cost of Services	**15,020,027**	**13,179,914**	**(1,840,113)**
Investment Property net income	236,831	236,831	0
Debt Charges	723,934	615,299	(108,635)
Investment Interest	(2,510,865)	(2,560,448)	(49,583)
Contributions to Reserves	6,926,658	6,926,658	0
Contributions from Earmarked Reserves	(1,096,147)	(1,096,147)	0
Contribution (from)/to S106 Holding A/cs, Grant A/cs and Miscellaneous Holding A/cs	180,939	79,763	(101,176)
Parish Precepts	5,196,507	5,196,507	0
Total Spending Requirement	**24,677,884**	**22,578,377**	**(2,099,507)**
Revenue Support Grant	(1,629,311)	(1,629,311)	0
Business Rates Retention	(12,149,877)	(13,904,251)	(1,754,374)
New Homes Bonus Grant and Recovery Grant	(610,057)	(610,057)	0
BDC Council Tax Requirement	(4,956,598)	(4,956,598)	0
Parish Council, Council Tax Requirement	(5,196,507)	(5,196,507)	0
Miscellaneous un-ringfenced grant	(123,580)	(144,974)	(21,394)
Funding Requirement	**(24,665,930)**	**(26,441,698)**	**(1,775,768)**
Funding Gap/(Surplus)	**11,954**	**(3,863,321)**	**(3,875,275)**

Opening General Fund Balance	**(2,000,563)**	**(2,000,563)**	
Transfer (to)/from Balances	**0**	**0**	
Closing General Fund Balance	**(2,000,563)**	**(2,000,563)**	

GENERAL FUND DETAIL - OUTTURN 2025/26 **Appendix 2**

Monitoring Report 1/4/25 - 31/3/26		**Current Budget**	**Outturn**	**Variance**	
		2025/26	**2025/26**		
Directorate cost centres		**£**	**£**	**£**	
G007	Community Safety - Crime Reduction (G007)	76,760	75,790	(970)	
G010	Neighbourhood Management (G010)	87,007	86,980	(27)	
G013	Community Action Network (G013)	374,002	357,595	(16,408)	Staffing costs underspent by £17k due to vacancies during the year.
G017	Private Sector Housing Renewal (G017)	48,084	47,718	(366)	
G018	Environmental Health - Covid Team (G018)	5,598	5,648	50	
G020	Public Health (G020)	(70,000)	(84,000)	(14,000)	Extra income from the Joint Crematorium at outturn.
G021	Pollution Reduction (G021)	297,032	280,777	(16,255)	Recharge from NE £10k underspent.
G022	Health & Safety (G022)	(430)	(394)	36	
G023	Pest Control (G023)	47,487	41,726	(5,761)	
G024	Street Cleansing (G024)	435,735	450,642	14,907	Staff related costs are overspent by £15k, expenditure overspent by £2k and income has been underachieved by £1k.
G025	Food Safety (G025)	157,824	189,306	31,482	Recharge from NE £32k overspent. Income £1k overachieved.
G026	Animal Welfare (G026)	118,867	120,668	1,801	
G027	Emergency Planning (G027)	20,439	20,439	0	
G028	Waste Collection (G028)	1,671,598	1,569,950	(101,648)	Staffing costs £68k underspent due to in-year vacancies. Income has been overachieved by £34k.
G031	S106 - Biodiversity (G031)	(4,100)	(4,100)	0	
G032	Grounds Maintenance (G032)	1,159,580	1,056,136	(103,444)	Staffing costs are £99k underspent, expenditure £7k overspent and income is £1.5k underachieved.
G033	Vehicle Fleet (G033)	1,348,183	1,251,444	(96,739)	Staffing costs are £42k underspent due to vacancies, expenditure is £20k overspent and income is £40k overachieved.
G036	Environmental Health Mgmt & Admin (G036)	347,557	370,974	23,417	Recharge from NE £23k overspent.
G037	BDC Air Quality No2 (G037)	(25,274)	(25,274)	0	
G042	Asylum Dispersal (G042)	(20,640)	(20,639)	0	
G046	Homelessness (G046)	265,237	193,575	(71,662)	Staffing costs £17k are underspent and expenditure is £35k underspent. Income is £20k underachieved.
G048	Town Centre Housing (G048)	(10,600)	(1,082)	9,518	Rents income underachieved.
G049	Temporary Accommodation Officer (G049)	49,309	49,013	(296)	
G053	Licensing (G053)	68,889	84,252	15,364	Recharge from NE £3k overspent. Income £13k underachieved.
G056	Land Charges (G056)	35,417	28,879	(6,538)	
G061	Bolsover Wellness Programme (G061)	157,635	157,635	0	

Appendix 2

GENERAL FUND DETAIL - OUTTURN 2025/26

Appendix 2

Monitoring Report 1/4/25 - 31/3/26		Current Budget	Outturn	Variance	
		2025/26	2025/26		
Directorate cost centres		£	£	£	
G062	Extreme Wheels (G062)	8,778	(8,713)	(17,491)	Staffing costs are £12k underspent. Expenditure has been overspent by £5k and Income has been overachieved by £4k.
G064	Bolsover Sports (G064)	172,157	164,563	(7,594)	
G065	Parks, Playgrounds & Open Spaces (G065)	54,948	49,320	(5,628)	
G068	Biodiversity NG & LNR	(4,295)	(4,295)	0	
G069	Arts Projects (G069)	61,151	62,195	1,044	
G070	Outdoor Sports & Recreation Facilities (G070)	30,743	23,127	(7,616)	
G072	Leisure Services Mgmt & Admin (G072)	314,458	306,226	(8,232)	
G073	Planning Policy (G073)	336,598	322,229	(14,369)	Staffing costs are underspent by £6k due to vacancies. Expenditure is underspent by £34k and income has been underachieved by £22k.
G074	Planning Development Control (G074)	130,865	42,310	(88,555)	Staff related costs have been overspent by £1k. Expenditure has been overspent by £7k and income has been overachieved by £83k.
G076	Planning Enforcement (G076)	119,126	115,995	(3,131)	
G079	Planning Services Mgmt & Admin (G079)	68,365	68,406	41	
G097	Groundwork & Drainage Operations (G097)	94,903	89,672	(5,231)	
G106	Housing Anti Social Behaviour (G106)	142,095	139,583	(2,512)	
G113	Parenting Practitioner (G113)	62,997	62,828	(169)	
G123	Riverside Depot (G123)	281,646	248,242	(33,404)	Expenditure has been underspent by £35k and income has been underachieved by £1k.
G124	Street Servs Mgmt & Admin (G124)	92,413	87,907	(4,506)	
G125	S106 Percent for Art (G125)	10,169	10,170	1	
G126	S106 Formal and Informal Recreation (G126)	(81,627)	(81,627)	0	
G131	Bolsover Community Woodlands Project (G131)	28,396	9,321	(19,075)	Expenditure has been underspent by £5k. Income has been overachieved by £14k.
G132	Planning Conservation (G132)	54,626	54,526	(100)	
G135	Domestic Violence Worker (G135)	52,341	49,200	(3,141)	
G139	Proptech Engagement Fund (G139)	1,586	1,586	0	
G142	Community Safety - CCTV (G142)	5,735	6,658	923	
G143	Housing Strategy (G143)	21,304	21,261	(43)	
G144	Enabling (Housing) (G144)	49,995	49,903	(92)	
G146	Pleasley Vale Outdoor Activity Centre (G146)	57,783	62,260	4,478	
G148	Trade Waste (G148)	(262,000)	(259,363)	2,637	

Monitoring Report 1/4/25 - 31/3/26		Current Budget	Outturn	Variance	
		2025/26	2025/26		
Directorate cost centres		£	£	£	
G149	Recycling (G149)	201,920	299,354	97,434	Staffing costs are underspent by £27k due to vacancies. Expenditure has been overspent by £136k and income has been overachieved by £11k.
G153	Housing Advice (G153)	22,125	23,055	930	
G170	S106 Outdoor Sports (G170)	(103,076)	(103,076)	0	
G172	S106 Affordable Housing (G172)	(108,000)	(108,000)	0	
G176	Affordable Warmth (G176)	26,671	26,524	(147)	
G179	Streets Sports (G179)	11,143	2,639	(8,504)	
G181	STEP (G181)	410	410	0	
G182	Community Outreach Programmes (G182)	3,019	3,019	0	
G183	Holiday Activity + Food (HAF) Programme (G183)	5,876	5,876	0	
G196	Asst Director of Planning (G196)	101,304	108,107	6,803	
G198	Assist Director of Housing (GF) (G198)	40,463	40,250	(213)	
G199	Assist Director of Street Scene (G199)	92,158	92,008	(150)	
G202	Assist Director of Leisure, Health + Wellbeing (G202)	93,953	93,953	0	
G209	Tourism and Culture (G209)	160	160	0	
G210	Strategic Director of Services (G210)	125,607	124,562	(1,045)	
G223	Contracts Administrator (G223)	60,205	60,254	49	
G228	Go Active Clowne Leisure Centre (G228)	304,947	17,086	(287,861)	Staff related costs have been overspent by £2k. Expenditure has been underspent by £59k and income has been overachieved by £230k.
G229	Housing Standards (G229)	(111)	(111)	0	
G238	HR Health + Safety (G238)	126,021	120,204	(5,817)	
G239	Housing + Comm Safety Fixed Penalty Acc (G239)	5,000	(7,118)	(12,118)	
G260	Weekly Food Waste Collections (G260)	(836,447)	(972,288)	(135,841)	Extended Producer Responsibility Grant released to GF to cover overspend on recycling costs on G149.
	Total for Community Services Directorate	**8,719,799**	**7,824,015**	**(895,784)**	
G001	Audit Services (G001)	173,300	157,930	(15,370)	Reduced costs this year at CBC.
G002	I.C.T. (G002)	1,338,145	1,203,608	(134,537)	Expenditure has been underspent by £139k and income has been overachieved by £11k.
G003	Communications, Marketing + Design (G003)	373,521	327,965	(45,556)	Staffing related costs are underspent by £9k. Expenditure is £37k underspent.
G006	CEPT (G006)	570,572	546,390	(24,182)	Staffing costs are £4k underspent. Expenditure is £30k underspent.

GENERAL FUND DETAIL - OUTTURN 2025/26

Appendix 2

Monitoring Report 1/4/25 - 31/3/26		Current Budget 2025/26 £	Outturn 2025/26 £	Variance £	
Directorate cost centres					
G011	Director of Leader's Executive Team (G011)	54,461	46,371	(8,090)	
G012	Community Champions (G012)	14,609	13,066	(1,543)	
G014	Customer Contact Service (G014)	1,037,750	984,666	(53,084)	Staffing related costs are underspent by £37k. Expenditure has been underspent by £23k.
G015	Strategy & Performance (G015)	154,359	145,356	(9,003)	
G038	Concessionary Fares & TV Licenses (G038)	(13,742)	(14,390)	(648)	
G039	Children + YP Emotional Well-being (G039)	50,000	50,000	0	
G040	Corporate Management (G040)	331,539	405,992	74,453	Staffing costs have been overspent by £3k and audit fees have overspent by £72k.
G041	Non Distributed Costs (G041)	290,214	281,248	(8,966)	
G043	Chief Executive Officer (G043)	197,028	196,613	(415)	
G044	Financial Services (G044)	546,646	527,315	(19,331)	Staffing costs have been underspent by £13k. Expenditure has been underspent by £3k. Income is overachieved by £3k.
G050	Executive Support (G050)	101,538	101,426	(113)	
G051	Senior Valuer (G051)	69,614	69,692	78	
G052	Human Resources & Payroll (G052)	298,742	296,855	(1,886)	
G054	Electoral Registration (G054)	233,430	211,373	(22,057)	Staffing related costs is underspent by £2k and expenditure has also been underspent but by £7k. Income has been overachieved by £13k.
G055	Democratic Representation & Management (G055)	588,674	576,265	(12,409)	
G058	Democratic Services (G058)	205,206	181,391	(23,815)	Staff related costs has been underspent by £13k due to vacancies. Expenditure has been underspent by £11k.
G060	Legal Services (G060)	528,829	456,237	(72,592)	Staff related costs have been underspent by £49k due to vacancies. Expenditure has been overspent by £45k and income has been overachieved by £23k.
G086	Alliance (G086)	5,250	4,188	(1,062)	
G100	Benefits (G100)	531,218	475,666	(55,552)	Staffing costs have been underspent by £28k due to vacancies, Expenditure has been underspent by £2k. Income has been underachieved by £2k. Impairment allowance not needed £27k.
G103	Council Tax / NNDR (G103)	592,163	592,484	321	
G105	Council Tax Energy Rebate (G105)	0	300	300	
G108	Local Government Reorganisation (G108)	500	0	(500)	
G111	Shared Procurement Unit (G111)	95,161	95,027	(134)	
G117	Payroll (G117)	116,254	115,321	(933)	

GENERAL FUND DETAIL - OUTTURN 2025/26

Appendix 2

Monitoring Report 1/4/25 - 31/3/26		Current Budget	Outturn	Variance	
		2025/26	2025/26		
Directorate cost centres		£	£	£	
G118	Union Convenor (G118)	41,697	41,596	(101)	
G155	Customer Services (G155)	75,379	67,802	(7,577)	
G157	Controlling Migration (G157)	3,567	3,567	0	
G158	Police Commissioner's Election (G158)	0	(3,926)	(3,926)	BDC income for 25/26.
G161	Rent Rebates (G161)	55,922	(74,768)	(130,690)	Difference from HB mid-year subsidy estimate to final claim.
G162	Rent Allowances (G162)	67,766	78,218	10,452	Difference from HB mid-year subsidy estimate to final claim.
G164	Support Recharges (G164)	(5,735,653)	(5,735,653)	0	
G168	Multifunctional Printers (G168)	27,200	24,574	(2,626)	
G191	Bolsover Community Lottery (G191)	(5,628)	(5,628)	0	
G192	Scrutiny (G192)	40,518	36,632	(3,886)	
G195	Director of Governance + Monitoring (G195)	117,742	117,020	(722)	
G197	Director of Finance + S151 Officer (G197)	117,003	116,999	(4)	
G211	UK Shared Prosperity Fund (G211)	4,975	4,975	0	
G216	Raising Aspirations (G216)	3,125	3,123	(2)	
G220	Locality Funding (G220)	61,345	61,345	0	
G224	Mine Water Heat Network (G224)	9,815	9,815	0	
G241	Community Rail (G241)	(13,214)	(13,214)	0	
G251	Youth Based Intervention Programme (G251)	3,327	3,325	(2)	
G255	Skills to Thrive 16 - 24 (G255)	3,591	3,591	0	
G257	Employee Engagement (G257)	50,685	48,458	(2,227)	
G258	Fusion Learning (G258)	(13,378)	(13,378)	0	
G259	East Midlands Investment Zone (G259)	191,135	191,185	50	
G261	Engaging Supply Chain SMEs (G261)	48,500	48,500	0	
G264	Support Service Recharge Dragonfly (G264)	(499,755)	(498,202)	1,553	
G267	Housebuilder's Forum (G267)	(15,682)	(15,682)	0	
	Total for Corporate Resources Directorate	**3,124,963**	**2,548,629**	**(576,333)**	
G078	LGA Net Zero Inovation Programme (NZIP) (G078)	1,700	1,700	0	
G080	Engineering Services (ESRM) (G080)	100,550	89,369	(11,181)	

GENERAL FUND DETAIL - OUTTURN 2025/26

Appendix 2

Monitoring Report 1/4/25 - 31/3/26		Current Budget	Outturn	Variance	
		2025/26	2025/26		
Directorate cost centres		£	£	£	
G082	Tourism Promotion + Development (G082)	68,735	65,128	(3,607)	
G083	Building Control Consortium (G083)	55,000	54,500	(500)	
G085	Economic Development (G085)	141,139	136,180	(4,959)	
G088	Derbyshire Economic Partnership (G088)	15,000	15,000	0	
G089	Premises Development (G089)	(8,138)	0	8,138	Overspend on business rates of £12k.
G090	Pleasley Vale Mills (G090)	81,616	0	(81,616)	Income overachieved by £62k.
G092	Pleasley Vale Electricity Trading (G092)	53,949	0	(53,949)	Recharges to tenants £8k overachieved. Electricity underspent £33k.
G095	Estates + Property (G095)	1,029,330	966,325	(63,005)	Income for capital admin allowance £60k.
G096	Building Cleaning (General) (G096)	167,480	159,693	(7,787)	
G099	Catering (G099)	500	0	(500)	
G109	Dragonfly CEO (G109)	160,769	134,618	(26,151)	Contra to G200.
G110	Director of Development (G110)	131,175	78,873	(52,302)	Salary costs paid by Dragonfly Development, not BDC.
G114	Strategic Investment Fund (G114)	178,820	178,820	0	
G133	The Tangent Business Hub (G133)	(10,591)	(44,812)	(34,221)	Expenditure £27k underspent, and income £7k overachieved.
G151	Street Lighting (G151)	70,000	65,535	(4,465)	
G156	The Arc (G156)	329,961	310,466	(19,495)	Income £1k underachieved. Expenditure underspend of £20k relates to savings on utility bills and building maintenance contract.
G167	Facilities Management (G167)	36,330	28,226	(8,104)	
G169	Closed Churchyards (G169)	10,000	9,965	(35)	
G188	Cotton St Contact Centre (G188)	16,574	10,587	(5,987)	
G193	Economic Development Management + Admin (G193)	543,724	524,129	(19,595)	£17k employee savings due to part year vacant posts.
G200	Director of Property Services and Housing Repairs	0	21,326	21,326	Part of G109.
G212	Net Zero Hyper Innovation Programme (G212)	18	18	0	
G222	Visitor Economy Business Support (G222)	1,625	1,625	0	
	Total for Dragonfly Services	**3,175,265**	**2,807,271**	**(367,994)**	
	Total for: General Fund	**15,020,027**	**13,179,915**	**(1,840,112)**	

Appendix 3

HOUSING REVENUE ACCOUNT - OUTTURN 2025/26

Appendix 3

	Current Budget 2025/26 £	Outturn 2025/26 £	Variance £
Expenditure			
Repairs & Maintenance	7,782,179	7,457,445	(324,734)
Treasury Management Advisor	10,601	10,371	(230)
Rents, Rates, Taxes & Other Charges	326,726	324,800	(1,926)
Supervision & Management	7,424,766	7,354,414	(70,352)
Tenants Participation	114,866	105,033	(9,833)
Special Services	483,969	460,520	(23,449)
New Build Scheme Evaluations	(2,756)	(2,756)	0
Supporting People - Wardens	774,790	745,080	(29,710)
Supporting People - Central Control	460,547	434,551	(25,996)
Director of Property & Construction	103,421	86,320	(17,101)
HRA Health & Safety	57,575	57,597	22
HRA Corporate Management	89,152	15,807	(73,345)
	17,625,836	**17,049,182**	**(576,654)**
Income			
Dwelling Income	(25,706,450)	(25,685,153)	21,297
Non Dwelling Income	(57,528)	(75,977)	(18,449)
Leasehold Flats	(7,000)	(23,695)	(16,695)
Repairs & Maintenance	(1,322,018)	(1,454,044)	(132,026)
Supervision & Management	(34,649)	(37,219)	(2,570)
Tenants Participation	(6,193)	(6,092)	101
Special Services	(28,703)	(28,741)	(38)
Supporting People - Wardens	(164,694)	(179,781)	(15,087)
Supporting People - Central Control	(262,245)	(225,354)	36,891
Director of Property & Construction	(192)	(189)	3
	(27,589,672)	**(27,716,245)**	**(126,573)**
Net Cost of Services	**(9,963,836)**	**(10,667,063)**	**(703,227)**
Appropriations			
Bad Debt Provision	100,000	(58,441)	(158,441)
HRA Interest Charges	4,647,151	4,405,274	(241,877)
Depreciation & Impairment	5,348,200	5,900,397	552,197
Contribution to HRA Balance	216	0	(216)
Contribution to/(from) HRA Reserves			
8022 - Contribution to Reserves	597,518	1,183,266	585,748
8022 - Insurance reserve postings	41,423	41,423	0
8022 - Use of Earmarked Reserves	(272,357)	(272,357)	0
8040 - Grant Movement	(31,808)	(31,808)	0
Investment Interest	(466,507)	(500,691)	(34,184)
Net Operating (Surplus)/Deficit	**0**	**0**	**0**

HRA Balances			
Opening Housing Revenue Account balance	(2,006,416)	(2,006,416)	
Budgeted Contribution from Balances	(216)	0	
Closing Housing Revenue Account Balance	(2,006,632)	(2,006,416)	

HOUSING REVENUE ACCOUNT DETAIL - OUTTURN 2025/26

Appendix 4

	List of net budgets per cost centre per directorate		Current Budget	Outturn	Variance	reasons for variance
			2025/26	2025/26		
			£	£	£	
Comm S	H002	Treasury Management Advisor	10,601	10,371	(230)	
Comm S	H004	Supervision + Management	7,390,117	7,317,195	(72,922)	Underspends on pay (£34k), Legal Costs (£20k) as recharged, Contract services (£9k) as funded by grant. Subscriptions (£5k) Home Loss & Disturbance (£2k) Other Supplies & Services (£3k). Overspend £2k mobile phones. Additional income £2k
Comm S	H005	Dwelling Rents Income	(25,706,450)	(25,685,153)	21,297	This rent loss represents 0.08% of the budgeted rent.
Comm S	H006	Non-Dwelling Rents Income	(57,528)	(75,977)	(18,449)	Revised budget reduced for garages but higher than expected. One temporary accommodation property to external body
Comm S	H010	Tenants Participation	108,673	98,941	(9,732)	Underspend on Hired & contract services
Comm S	H011	Special Services	455,266	431,779	(23,487)	Underspends on pay (£8k), Utilities & Premises (£10k) Contract Services (£5k)
Comm S	H017	Leasehold Flats	(7,000)	(23,695)	(16,695)	Increased income from services provided to leaseholders.
Comm S	H021	Housing Related Support - Wardens	610,096	565,299	(44,797)	Underspends on pay (£28k). Additional income for service charges £18k
Comm S	H022	Housing Related Support - Central Control	198,302	209,197	10,895	Underspend on pay (£21k) Lifelines (£5k). Reduction in Monitoring Charges income £37k.
Comm S	H025	HRA Health & Safety	57,575	57,597	22	
Comm S	H040	HRA Corporate Management	89,152	15,807	(73,345)	Audit Fees being paid by Dragonfly Development Ltd. Pension costs not recharged
	Total for Community Services Directorate		**(16,851,196)**	**(17,078,639)**	**(227,443)**	

Appendix 4

HOUSING REVENUE ACCOUNT DETAIL - OUTTURN 2025/26

Appendix 4

	List of net budgets per cost centre per directorate		Current Budget	Outturn	Variance	reasons for variance
			2025/26	2025/26		
			£	£	£	
D/Fly	H001	Repairs + Maintenance	6,460,161	6,003,401	(456,760)	Underspends on employee related costs inc transport (£135k) sub-contractors (£135k) stores related (£45k) Utilities and garage repairs (£11k), Overspend on postages & other supplies & Services £6k. Additional income for deminimis land sales (£50k), Fees & Charges (£15k), Stores Commission (£52k) & recharges (£15k).
D/Fly	H003	Rents, Rates, Taxes + Other Charges	326,726	324,800	(1,926)	
D/Fly	H019	New Build Schemes Evaluations	(2,756)	(2,756)	-	Costs were accrued from 2024/25 which were not realised.
D/Fly	H024	Director of Property + Construction	103,229	86,131	(17,098)	Pay costs not charged to HRA post restructure back within the Council.
	Total for Dragonfly Services		**6,887,360**	**6,411,576**	**(475,784)**	
Total Net Cost of BDC Housing Revenue Account Services			**(9,963,836)**	**(10,667,063)**	**(703,227)**	

CAPITAL EXPENDITURE OUTTURN - 2025/26 **Appendix 5**

	Current Programme 2025/26 £	Actual Outturn 2025/26 £	Variance 2025/26 £	Carried Forward requests 2026/27 £
General Fund				
Asset Management Plan				
Investment Properties	350	350	0	0
Leisure Buildings	5,420	5,116	(304)	0
Pleasley Vale Business Park	38,373	13,843	(24,530)	750
Riverside Depot	14,012	9,802	(4,210)	0
The Arc	96,598	65,173	(31,425)	0
The Tangent	21,984	19,856	(2,128)	2,128
Contact Centres	32,645	32,605	(40)	0
Construction Block	85,000	11,122	(73,878)	73,878
Asset Management Plan not yet allocated to an individual scheme	38,465	0	(38,465)	0
	332,847	**157,867**	**(174,980)**	**76,756**
Engineering Asset Management Plan				
Car Parks	37,000	36,253	(747)	747
Shelters	13,000	1,343	(11,657)	11,657
	50,000	**37,596**	**(12,404)**	**12,404**
Assets				
PV Flood Mitigation Works	886,430	252,835	(633,595)	633,595
Pleasley Vale Regeneration Project	664,660	457,174	(207,486)	207,486
Pleasley Vale Storm Babet	57,729	11,325	(46,404)	46,404
Land at Portland Street	22,083	0	(22,083)	22,083
Shirebrook Crematorium	6,374,189	5,531,182	(843,007)	843,007
Works to Construction Block	23,500	22,935	(565)	565
Mine Water Project	6,250	6,250	0	0
Compliance Work 3/4 Vernon St Shirebrook	22,273	18,579	(3,694)	0
Riverside Depot CCTV	35,000	13,015	(21,985)	21,985
Tangent Hub - Reinstate Stonework	9,037	1,480	(7,557)	7,557
Glapwell Cricket Club	35,000	35,000	0	0
Pinxton Community Hub	93,333	45,561	(47,772)	47,772
Creative Hub Project	50,000	50,000	0	0
Business Growth Grants	301,824	91,919	(209,905)	209,905

CAPITAL EXPENDITURE OUTTURN - 2025/26 **Appendix 5**

	Current Programme 2025/26 £	Actual Outturn 2025/26 £	Variance 2025/26 £	Carried Forward requests 2026/27 £
Tennis Facility at The Arc	80,000	0	(80,000)	80,000
Bolsover Loop (DCC funded)	28,500	4,283	(24,217)	24,217
	8,689,808	**6,541,538**	**(2,148,270)**	**2,144,576**
£15m Regeneration Funding				
Public Realm	815,000	0	(815,000)	815,000
Place Programme	260,000	58,069	(201,931)	201,931
Shopfront Scheme	163,000	0	(163,000)	163,000
Pinxton Village Hall	488,000	34,438	(453,562)	453,562
Portland Skills Hub	2,000,000	91,141	(1,908,859)	1,908,859
Former Co-op	1,212,000	935,965	(276,035)	276,035
36/36a Creative Makers	588,000	85,813	(502,187)	502,187
White Swan	639,000	257,954	(381,046)	381,046
Shirebrook Market Place	2,000,000	1,736,877	(263,123)	263,123
	8,165,000	**3,200,257**	**(4,964,743)**	**4,964,743**
ICT Schemes				
ICT infrastructure	469,000	88,024	(380,976)	380,976
Council chamber audio visual equipment	106,558	83,580	(22,978)	0
	575,558	**171,604**	**(403,954)**	**380,976**
Leisure Schemes				
Pleasley Vale Leisure Equipment	20,000	0	(20,000)	20,000
Go Active Café Equipment	23,232	22,864	(368)	368
Go Active Equipment	4,000	4,000	0	0
Combined Heating & Power	20,687	19,618	(1,069)	0
	67,919	**46,482**	**(21,437)**	**20,368**
Private Sector Schemes				
Disabled Facilities Grants	650,000	570,641	(79,359)	0
	650,000	**570,641**	**(79,359)**	**0**
Vehicles and Plant				
Vehicle Replacements	1,830,928	899,587	(931,341)	854,045
District CCTV	16,984	0	(16,984)	16,984
Mobile CCTV Cameras	15,000	0	(15,000)	15,000
CAN Rangers Equipment	14,231	0	(14,231)	14,231

CAPITAL EXPENDITURE OUTTURN - 2025/26 **Appendix 5**

	Current Programme 2025/26 £	Actual Outturn 2025/26 £	Variance 2025/26 £	Carried Forward requests 2026/27 £
	1,877,143	**899,587**	**(977,556)**	**900,260**
Total General Fund	**20,408,275**	**11,625,572**	**(8,782,703)**	**8,500,083**

Housing Revenue Account

New Build Properties				
Alfreton Rd Pinxton	12,000	0	(12,000)	12,000
Glapwell - Meadow View Homes	30,000	30,000	0	0
Ashbourne Court Extension	50,047	50,047	0	0
Jubilee Court Bungalows	3,000	3,000	0	0
Alder Close	2,035,877	1,887,109	(148,768)	148,768
Sandy Lane/Thorpe Ave Whitwell	8,645	8,645	0	0
Woburn Close Cluster	5,630,516	3,663,160	(1,967,356)	1,967,356
The Woodlands	37,234	37,234	0	0
	7,807,319	**5,679,195**	**(2,128,124)**	**2,128,124**
Vehicle Replacements	721,324	125,323	(596,001)	596,000
	721,324	**125,323**	**(596,001)**	**596,000**
Public Sector Housing				
Electrical Upgrades	506,679	506,679	0	0
External Door Replacements	122,467	93,864	(28,603)	0
External Wall Insulation	60,000	399	(59,601)	0
Flat Roofing	44,500	44,385	(115)	0
Heating Upgrades	190,000	173,515	(16,485)	0
Kitchen Replacements	738,017	738,017	0	0
Re Roofing	1,308,500	1,267,706	(40,794)	40,794
Property Services Mgmt. & Admin	134,182	134,182	0	0
Safe & Warm	95,488	95,488	0	0
Unforeseen Reactive Capital Works	50,000	46,788	(3,212)	0
Welfare Adaptations	497,000	344,816	(152,184)	0
Wet Rooms (Bungalows)	250,000	234,875	(15,125)	0
House Fire / Flood Damage (Insurance)	35,960	32,899	(3,061)	0
Outbuilding removal project	24,750	8,377	(16,373)	0
Concrete surrounds	100,000	2,565	(97,435)	97,435

CAPITAL EXPENDITURE OUTTURN - 2025/26

Appendix 5

	Current Programme 2025/26 £	Actual Outturn 2025/26 £	Variance 2025/26 £	Carried Forward requests 2026/27 £
Victoria House - fire doors/scooter store	385,126	375,126	(10,000)	10,000
Yet to be allocated to a scheme	1,371,292	0	(1,371,292)	0
Garage site & footpath resurfacing	163,304	42,502	(120,802)	120,802
Damp Proof Course	175,000	164,095	(10,905)	0
Warm Homes (Wave 3 funding)	471,229	435,354	(35,875)	35,875
	6,723,494	**4,741,632**	**(1,981,862)**	**304,906**
HRA ICT Schemes				
Open Housing	175,521	144,810	(30,711)	30,711
	175,521	**144,810**	**(30,711)**	**30,711**
Total HRA	**15,427,658**	**10,690,960**	**(4,736,698)**	**3,059,741**
TOTAL CAPITAL EXPENDITURE	**35,835,933**	**22,316,532**	**(13,519,401)**	**11,559,824**
Capital Financing				
General Fund				
Better Care Fund	(650,000)	(570,641)	79,359	0
Prudential Borrowing	(6,264,487)	(5,421,480)	843,007	(843,007)
Reserves	(2,777,343)	(789,099)	1,988,244	(1,926,766)
Capital Receipts	(741,235)	(564,671)	176,564	(106,227)
External Funding	(9,975,210)	(4,279,681)	5,695,529	(5,624,083)
	(20,408,275)	**(11,625,572)**	**8,782,703**	**(8,500,083)**
HRA				
Major Repairs Allowance	(6,382,778)	(4,598,663)	1,784,115	(184,104)
Prudential Borrowing	(6,604,398)	(4,476,328)	2,128,070	(2,116,124)
Reserves	(32,432)	(32,432)	0	0
Capital Receipts	(1,167,147)	(342,634)	824,513	(759,513)
External Funding	(1,240,903)	(1,240,903)	0	0
	(15,427,658)	**(10,690,960)**	**4,736,698**	**(3,059,741)**
TOTAL CAPITAL FINANCING	**(35,835,933)**	**(22,316,532)**	**13,519,401**	**(11,559,824)**

BDC TREASURY MANAGEMENT – OUTTURN 2025/26

Capital Financing Requirement

The key area of Treasury Management is the measurement and control of the overall debt position of the Council. This is calculated through the Capital Financing Requirement (CFR). The CFR calculates the Council's underlying need to borrow in order to finance its capital expenditure. The revised estimate of the CFR for 2025/26 and the actual outturn CFR are shown in the table below: -

	Current Budget 2025/26 £000	Actual Outturn 2025/26 £000
Capital Financing Requirement 1 April 2025	**129,960**	**129,960**
Prudential Borrowing HRA	12,869	9,898
Minimum Revenue Provision (MRP)	(380)	(380)
Additional Voluntary Contributions	0	(53)
Movement on other debt – retentions	0	281
Capital Financing Requirement 31 March 2026	**142,449**	**139,706**

The overall outturn position shows a net increase of outstanding debt of £9.746m in 2025/26 when compared to the opening CFR. Prudential borrowing has been undertaken by the Council in 2025/26 totalling £9.898m on new HRA Council Dwellings and the Crematorium at Shirebrook.

The Capital Financing requirement is split between the HRA and General Fund, the balance of each is shown below:

Capital Financing Requirement at 31 March 2026	**£000**
General Fund	17,100
Housing Revenue Account	122,606
Total CFR	**139,706**

How the CFR is covered.

As mentioned above the CFR is the Council's underlying need to borrow to finance capital expenditure. To finance the CFR the Council has external borrowing and the use of its own reserves and balances. The position as at 31 March 2026 is as follows:

	£000
Capital Financing Requirement 31 March 2026	139,706
Financed from:	
External Borrowing via PWLB	76,800
Use of internal balances and reserves	62,906
Total Financing of CFR	**139,706**

PWLB Borrowing

The Council's total outstanding PWLB debt amounted to £78.800m at 1 April 2025. During 2025/26 £2m of principal has been repaid. No new loans have been taken out with the PWLB during 2025/26. The profile of the outstanding debt is analysed as follows: -

PWLB BORROWING **Term**	**Maturity Profile 31 March 2025 £**	**Maturity Profile 31 March 2026 £**
12 Months	2,000,000	3,000,000
1 - 2 years	3,000,000	7,800,000
2 - 5 years	15,800,000	12,000,000
5 - 10 years	23,000,000	24,000,000
Over 10 years	35,000,000	30,000,000
Total PWLB Debt	**78,800,000**	**76,800,000**

PWLB Interest

The interest cost to the Council of the PWLB debt for 2025/26 is £2.655m. The cost is split within the accounts between the HRA and General Fund based on the level of debt outstanding within the CFR.

Temporary Borrowing

Cash flow monitoring and management serves to identify the need for short-term borrowing to cover delays in the receipt of income during the course of the year. During 2025/26 no short-term borrowing was undertaken by the Council and therefore no interest charges were incurred.

Temporary / Fixed Investments

The table below details the fixed investments held at 31 March 2026

Bank Name	Balance Invested 31 March 26 £000
Call Accounts	
Money Market Funds	17,200
Total	**17,200**

From the table above it can be seen that the balance invested by the Council at 31 March 2026 is £17.200m. Interest earned from temporary investments during 2025/26 amounted to £0.992m and is detailed in the following table:

	Average Period each Investment	Total Investment during year £	Interest Received 2025/26 £
Money Market Funds	Overnight	Average interest rate 4.09%	992,157
Total			**992,157**

Overnight Balances

The balance of any daily funds is retained in the Council's general account with Lloyds Bank.

Compliance with Treasury Limits

During the financial year the Council continued to operate within the treasury limits set out in the Council's Borrowing and Investment Strategy.

	Actual in year 2025/26 £000	Set Limits in year 2025/26 £000
Authorised (total Council external borrowing limit)	144,706	147,449
Operational Boundary	149,706	152,449

EARMARKED RESERVES - At 31st of March 2026 **Appendix 7**

	General fund/housing revenue account	Balance at 31 March 2026 prior to transfers £	Transfers to reserves as part of outturn £	Previously approved to cover expenditure £	Unallocated at 31 March 2026 £	
Area Based Grant	gf	(47,861)	0	41,705	(6,156)	Remnants of grant, approved to fund partnership schemes.
General Reserve (including the building, repair & renewal balance)	gf	(2,842,197)	(108,947)	2,814,985	(136,160)	This balance is the building, repair and renewal allocation for Pleasley Vale or work to our buildings, that wasn't paid by yearend.
NNDR Growth Protection	gf	(16,959,935)	(1,754,374)	10,651,599	(8,062,710)	£7.852m allocated to the MTFP budget gap to 29/30. £2.8m recently approved at Council. MTFP may need further, dependent on 26/27 Spending Review.
Insurance - GF	gf	(358,395)	0	0	(358,395)	Insurance claims received which are below the excess are paid for from here. These will arise throughout the year.
IT and Office Equipment	gf	(1,455,824)	(100,000)	1,109,309	(446,515)	This is to pay for usually one-off items such as upgrading the Wi-Fi in the building. It is also used to purchase unexpected upgrades to our software and hardware.
Legal Costs	gf	(522,042)	(100,000)	148,371	(473,671)	To cover the cost of any legal advice sought for such as APSE or planning, or claims for compensation for such as a data breach.
Local Development Scheme	gf	(128,841)	0	128,841	0	This is to fund work on a new plan within the planning service.
Local Government Reorganisation	gf	(200,000)	(700,000)	50,000	(850,000)	To contribute towards costs as part of setting up the new Unitary/Unitaries.
Planning Fees	gf	(89,936)	0	89,936	0	This is from the 20% increase in planning fees and must be ring-fenced to be used on the planning service.
Pleasley Vale Insurance Reserve	gf	(852,721)	0	145,337	(707,384)	To cover the cost of insurance claims that would otherwise have been covered by our insurance policy. For the foreseeable future, we are self-insuring at Pleasley Vale.
Transformation Reserve	gf	(1,291,984)	(1,000,000)	1,065,719	(1,226,265)	An invest-to-save type reserve, but recently used for feasibility studies. Topped up to allow true invest-to-save projects.

Appendix 7

EARMARKED RESERVES - At 31st of March 2026

	General fund/housing revenue account	Balance at 31 March 2026 prior to transfers £	Transfers to reserves as part of outturn £	Previously approved to cover expenditure £	Unallocated at 31 March 2026 £	
Vehicle Repair and Renewal - GF	gf	(2,910,037)	0	2,457,614	(452,423)	Used to fund fleet vehicles in the capital programme.
3G Pitch, carpet renewal Reserve	gf	(300,000)	(100,000)	400,000	0	Part of the Sport England funding conditions in readiness for carpet renewal in the future.
Total general fund earmarked reserves		**(27,959,772)**	**(3,863,322)**	**19,103,416**	**(12,719,678)**	
Balance including transfers		**(31,823,094)**				
Development Reserve - HRA	hra	(2,669,973)	(585,748)	1,653,958	(1,601,764)	The HRA's only reserve to cover unexpected costs.
Insurance - HRA	hra	(266,264)	0	0	(266,264)	Insurance claims received which are below the excess are paid for from here. These will arise throughout the year.
Vehicle Repair and Renewal - HRA	hra	(794,007)	0	794,007	0	Used to fund fleet vehicles in the capital programme.
Total housing revenue account earmarked reserves		**(3,730,245)**	**(585,748)**	**2,447,965**	**(1,868,028)**	
Balance including transfers		**(4,315,993)**				
Total combined Earmarked Reserves as reported in the Council's Statement of Accounts		**(31,690,017)**	**(4,449,070)**	**21,551,381**	**(14,587,706)**	
		(36,139,087)				

BOLSOVER DISTRICT COUNCIL

MEETING OF THE FINANCE & CORPORATE OVERVIEW SCRUTINY

23RD JULY 2026

BOLSOVER 'OUR LEGACY' 2024-2028: MID-TERM REVIEW

REPORT OF THE CHAIR OF THE FINANCE & CORPORATE OVERVIEW SCRUTINY COMMITTEE

Classification	This report is Public
Contact Officer	Major Projects and Programme Manager
Is this a Key Decision?	**Yes☐ No ☒**

PURPOSE/SUMMARY OF REPORT

To present the findings of the mid-term review of Bolsover 'The Future'(2024–2028) and seek approval for a refreshed corporate plan to cover the period 2026–2028 and its associated performance framework.

The report outlines the strategic context, drivers for change, and proposed approach to performance monitoring to ensure continued delivery of high-quality services.

The review confirms strong progress to date and introduces a shift towards more insight-driven performance management with enhanced measures and the implementation of a corporate dashboard for reporting purposes.

REPORT DETAILS

1. Background

1.1 *Bolsover – The Future 2024–2028* sets out the Council's long-term vision across four strategic aims: Customers, Environment, Economy, and Housing. Progress has been consistently monitored and reported through quarterly governance processes. This is performance managed quarterly across 33 targets, 93 KPIs and Service Plans with good progress to date overall.

1.2 Key achievements over the past two years demonstrate effective delivery across the Council's corporate aims. Some highlights include:

Customers: Achieved a 97% or higher on-track completion rate for corporate plan targets and responded quickly to Freedom of Information Act requests and complaints.

Economy: Secured major funding packages, including a £15m regeneration boost and continued rollout of the UK Shared Prosperity Funding £2,767,016 to support local people, community groups, skills, and businesses.

Environment: Outperformed yearly targets for health intervention programmes, such as providing adults with personal exercise plans, and successfully began weekly food waste collections.

Housing: Commissioned a Local Housing Needs study to better understand affordable housing requirements and consistently overachieved against homelessness targets on both preventing and relief cases.

1.3 At the halfway point, a structured review has been undertaken to ensure the Council remains responsive within a complex and evolving external environment.

1.4 This includes incorporating audit feedback, organisational change, policy changes, financial environment and alignment with the Local Outcomes Framework (LOF).

1.5 The review also introduces the use of Power BI and a dashboard as a strategic enhancement to performance management and associated reporting. This will improve data visibility, strengthen analytical capability, and support a longer-term move towards real-time performance reporting.

1.6 The review consisted of:

- Analysis of corporate plan performance data and LOF alignment
- Service areas undertaking a review of service plans, Council targets and KPIs
- Engagement with SLT, Members, and service managers

1.7 The output from this review concludes a refresh to the corporate plan entitled Bolsover: 'Our Legacy Ambition' 2026-2028 which will monitor on 49 Targets, 95 KPIs and 18 Service Plans. The below table summarises the number of KPIs against each corporate aim.

Corporate Aims	**KPIs**	**Targets**
Customers Customer Services, Finance, HR, ICT, Leisure, Information & Engagement, Planning, Revenues & Benefits.	36	18
Environment Streetscene, Environmental Health	10	7
Economy Property Construction & Assets	7	12
Housing Housing, Property Construction & Assets, Housing	42	12
Total	95	49

Service Plans
Of the 18 Service Plans, 13 have been updated and 5 have remained unchanged.

Local Outcomes Framework (LOF)

- Prevent and reduce homelessness and rough sleeping (2 KPIs)
- Everyone has access to a decent, safe, secure, and affordable home (7 KPIs)
- People live healthier lives for longer and health inequalities are reduced (2 KPIs)
- Support a healthier, more resilient natural and built environment, including responding to the risks and impacts of climate change to the benefit of communities (4 KPIs)
- Foster local economic growth and prosperity (3 KPIs
- Transport & local infrastructure (2 Targets)
- Multiple Disadvantage (1 Target)
- Health & wellbeing (2 Targets)
- Environment, circular economy & climate change (7 Targets)
- Economic prosperity & regeneration (7 Targets)
- Housing Supply (6 Targets)
- Housing Quality & Safety (6 Targets)
- Homelessness & rough sleeping (1 Target)

2. Details of Proposal or Information

2.1 The proposal is for the FCOS committee to consider and provide feedback on the reviewed corporate plan, Bolsover: ‘ Our Legacy Ambition’(2026–2028), and associated performance framework, Targets and KPIs and contribution to the Local Outcomes Framework; and

2.2 That the use of the corporate dashboard as the primary mechanism for quarterly performance monitoring be considered.

3. Reasons for Recommendation

3.1 The mid-term review ensures the Council’s strategic direction remains relevant, deliverable, and aligned with internal and external expectations.

3.2 The refreshed plan for 2026–2028 updates targets and strengthens performance management arrangements for the remainder of the plan period and responds to the 2025 audit recommendations.

3.3 The adoption of improved performance tools represents an important step towards a more insight-driven and responsive organisation with steps to enhancing our organisational digital capabilities.

4. Alternative Options and Reasons for Rejection

4.1 Do nothing. This option was rejected due to the significant risk of strategic drift and reduced accountability. It would also weaken the Council’s ability to respond to changing customer demand and external pressures, negatively impacting organisational performance and reputation.

4.2 Partial refresh. This option was rejected as it would not sufficiently address the issues identified particularly in relation to performance consistency. A more comprehensive and integrated approach has delivered the necessary improvements and aligned to the relevant outcomes.

RECOMMENDATION(S)

1. That the Finance and Corporate Overview Scrutiny Committee consider and provide feedback on the refreshed corporate plan, *Bolsover: 'Our Legacy Ambition' (2026–2028)* and associated performance framework, Targets and KPIs and contribution to the Local Outcomes Framework; and

2. That the use of the corporate dashboard as the primary mechanism for quarterly performance monitoring be supported and noted.

Approved by Councillor Hales, Portfolio Holder for Corporate Governance and Performance

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IMPLICATIONS

A. Finance and Risk Yes☐ No ☒
Details:
On behalf of the Section 151Officer

B. Legal (including Data Protection) Yes☐ No ☒
Details:
On behalf of the Solicitor to the Council

C. Staffing Yes☐ No ☒
Details:
On behalf of the Head of Paid Service

D. Local Government Reorganisation (LGR) Yes☒ No ☐
Please identify (if applicable) how you have considered LGR impact in relation to this item.
Details:
The mid-term review has enabled the Council to consider and re-define its ambitions in the context of the LGR.

E. Environment Yes☐ No ☒
Please identify (if applicable) how this proposal/report will help the Authority meet its carbon neutral target or enhance the environment.
Details: N/A

F. Equality and Diversity	
You can assess the impact by considering whether the equality evidence indicates potential differential impact on each protected characteristic group or provides an opportunity to improve equality in an area. *We ask colleagues to do an Equality Impact Assessment (EIA) when refreshing policies/guidance/plans or creating new ones.*	
Have you considered equality impacts in relation to the topic of this report?	**Yes☒ No ☐**
If this is a new or refresh of a policy, guidance or plan, have you carried out an EIA?	**Yes☐ No ☒**

DECISION INFORMATION

G. Is the decision a Key Decision?	Yes☐ No ☒
A Key Decision is an Executive decision which has a significant impact on two or more wards in the District, or which results in income or expenditure to the Council above the below thresholds: -	

☐ ***If the decision is a key decision, please indicate which threshold applies:***	
Revenue (a) Results in the Council making Revenue Savings of £75,000 or more or **(b)** Results in the Council incurring Revenue Expenditure of £75,000 or more.	**(a) ☐ (b) ☐**
Capital (a) Results in the Council making Capital Income of £150,000 or more or **(b)** Results in the Council incurring Capital Expenditure of £150,000 or more.	**(a) ☐ (b) ☐**

District Wards Significantly Affected: *(to be significant in terms of its effects on communities living or working in an area comprising two or more wards in the District)* Please state which wards are affected or tick **All** if all wards are affected.	**All ☒** **Wards:**

All key decisions are subject to Scrutiny call-in unless the call-in period is to be waived, however, exemption from call-in is only with the agreement of the Monitoring Officer. **Is this Key Decision subject to Scrutiny Call-In? *(leave blank if not a key decision)*** **If No, has the Monitoring Officer agreed?**	 **Yes☐ No ☒** **Yes☐**

Consultation carried out: *(this is any consultation carried out prior to the report being presented for approval)* **Leader ☒ Deputy Leader ☒ Executive ☒ SLT ☒** **Relevant Service Manager ☒ Members ☒ Public ☐** **Other ☐** **Details: -**	**Yes☒ No ☐**

Links to Council Ambition: Customers, Economy, Environment, Housing
All.

DOCUMENT INFORMATION

Appendix No	**Title**
1	”Bolsover: Our Legacy Ambition” Mid-term Review – DRAFT
2	Targets 2026-2028
3	KPIS 2026-2028
4	Performance Dashboard – To be presented via digital presentation

Background Papers
(These are unpublished works which have been relied on to a material extent when preparing the report. They must be listed in the section below. If the report is going to Executive, you must provide copies of the background papers).

July 2026

Appendix 1

BOLSOVER DISTRICT
OUR LEGACY AMBITION 2024 – 2028
2026 Mid term review

Our vision

Working together to make Bolsover a thriving, inclusive and sustainable place where people are proud to live, businesses can grow, communities flourish, and everyone has the opportunity to succeed.

Welcome

from the Council Leader

The impact of the work we do as a Council is felt by everyone who lives, works and visits the district. From emptying bins, to building Council houses to regenerating the area, we are involved in a huge number of projects and deliver services daily from Whitwell to Pinxton and everywhere in between.

Councillor Jane Yates

Leader of the Council

When I became Leader, I wanted to ensure Bolsover District Council built a legacy before Local Government Reorganisation comes into effect.

This document highlights the achievements we have made so far, half-way through the Council's plan.

The plan was developed with communities in mind. We understand our residents are at the heart of what we do and we have focussed our ambitions around helping people gain new skills, delivering value for money projects and improving access to our services.

2026 will see work start on a green skills hub which will bring essential, future-proof skills to the area, benefitting young people and securing their future. Our regeneration programme is in full swing, bringing out of use buildings back to life, and we are investing in improving access to our essential services.

We are always looking at ways to improve our District, with work taking place to increase biodiversity, create a cultural strategy, increase sporting opportunities, provide more options to recycle and build more council homes.

When you read this document, you will see that our priorities are flexible, allowing us to adapt to changes that come to us from regional and national policies.

Our aims remain certain. We want our residents to be able to access our services without barriers, we want to grow our economy and encourage growth by being business and visitor friendly. We care about the environment, want to tackle environmental challenges and enhance the area's biodiversity, and we want to deliver growth in social housing, providing good quality homes where there is a need.

The district is changing, and we are changing with it. This document outlines where our priorities lie and details how we will work to achieve our goals.

Ultimately, we want the best for the people of our district, and I believe these priorities will help make the Bolsover District a better place for us all.

Challenge

The introduction of the East Midlands Combined County Authority and elected mayor will bring significant changes as the mayor will hold devolved powers in areas such as transport, regeneration, housing and skills.

Opportunity

We have put in place structures and mechanisms to ensure we have 'shovel ready' projects to implement as and when any funding becomes available from the East Midlands Combined County Authority to ensure Bolsover District gets the best possible deal.

Welcome

from the Chief Executive

Karen Hanson

Chief Executive Officer

As we reach the midpoint of our Corporate Plan 2024–2028, I am delighted to reflect on the significant progress we have made and the positive impact we continue to have across our district.

Over the last two years, I have been immensely proud of what Bolsover District Council has achieved. Through the dedication, professionalism and commitment of our employees, elected members and partners, we have delivered high-quality services, supported our communities, invested in our places, and maintained a clear focus on improving the lives of our residents. From supporting economic growth and creating new housing opportunities, to protecting our environment and ensuring accessible, customer-focused services, we have continued to deliver on the promises we made within this Corporate Plan. These achievements are a testament to the hard work and shared ambition of everyone involved in serving our district.

We have delivered this progress during a period of significant change and challenge. As local government evolves and preparations continue for Local Government Reorganisation, we remain firmly focused on what matters most: creating positive outcomes for the people, businesses and communities we serve. Whilst organisational structures may change in the future, our commitment to delivering excellent services and making a difference to local lives remains constant.

Over the next two years, we are determined to build on our successes and create a lasting legacy for residents, businesses and visitors. This Mid-Term Review demonstrates both the progress we have made and our ambition for the years ahead. Whilst there is still much to achieve, I am confident that by working together we will continue to deliver meaningful improvements and realise our vision of a thriving, inclusive and sustainable district where everyone has the opportunity to succeed.

I would like to thank our residents, businesses, partners, elected members and colleagues for their continued support and commitment. Together, we have already achieved a great deal, and together we will ensure that the legacy we leave is one of ambition, achievement and pride.

Ambitions

This plan responds to issues like the housing crisis, protecting our natural environment and helping young people meet their potential. It will help us meet our sustainability targets, including our commitment to achieving net-zero carbon status by 2050 and increasing our recycling and composting rates.

The importance of review

from the Deputy Leader of the Council

This mid-term review is a vital step for us to understand how we are progressing towards the goals we set ourselves two years ago.

We set ourselves ambitions that fell into four categories: Economy, Environment, Housing and Customers.

In the last two years we have achieved a lot.

Under the banner of economy we have secured £15million of Government regeneration money with funds from that pot going to different places in the district. Public realm improvements will be seen across the district with major projects taking place in Bolsover, Pinxton and Shirebrook.

In terms of Housing we are pleased to have approved a comprehensive Housing Strategy which aligns with the corporate plan. This will ensure good quality housing is built and there is support in place for vulnerable residents.

A decision was made to replace outdated, poor quality housing with better homes and we have invested £20million in modernising independent living schemes.

When it comes to the environment we invested in low-emission refuse collection vehicles and developed design guidance to promote low-carbon development, climate resilience and healthy, walkable communities.

Councillor Donna Hales

Deputy Leader of the Council

We have worked on instilling community pride as well with the launch of the Community and Place Grant Programme which provides funding for local projects and helps focus on improving the visitor economy and promoting community cohesion.

For our customers and communities we have directly invested into infrastructure (car parks, facilities) and supported community initiatives like food pantries and cultural events.

We are also proud to have delivered a balanced budgets throughout the time this plan has been in force.

Overall, we are pleased to say we have delivered major capital investment and regeneration, strengthened our housing strategy, invested in sustainability and environmental improvements, built strong partnerships and community engagement and maintained financial stability in a difficult context.

The most standout achievement is clearly: The scale and breadth of regeneration funding and delivery, which directly supports economic growth, skills, placemaking, and community outcomes across the district.

I am proud to present this report and look forward to seeing what the next two years brings.

Bolsover District

our Legacy Ambition

As Bolsover District Council enters the final phase of delivery for the 2024 to 2028 Corporate Plan, the focus now shifts from sustained performance to the longer-term impact of that delivery. In the context of Local Government Reorganisation (LGR), it is essential that progress made to date is consolidated and translated into a clear and lasting legacy. The following section therefore sets out how the Council will build on the achievements outlined in this mid-term review, ensuring that its priorities are fully delivered and leave a strong, sustainable foundation for the future.

We know that LGR will establish new unitary authorities by April 2028, replacing existing councils. Within this context, Bolsover District Council will focus its remaining period of operation on delivering a clear and purposeful legacy.

The Council will ensure that:

- Its priorities are delivered in full
- Services, assets and programmes are positioned for long-term success
- Local priorities are clearly articulated and embedded within future arrangements
- Communities, businesses and partners benefit from a strong and sustainable foundation for the future

The Council's approach to legacy is rooted in its four Corporate Plan priorities. Our Legacy Ambition ensures these priorities are not only delivered but leave a lasting impact beyond LGR transition.

Customers

Excellence, Accessibility and Trust

The Council will leave a legacy of high-performing, accessible and responsive services. The focus will be on embedding continuous improvement, expanding digital access while maintaining inclusivity, strengthening engagement and maintaining high standards of responsiveness and organisational effectiveness.

Economy

Growth, Investment and Opportunity

The Council will ensure that the local economy is well-positioned for future growth. This includes supporting business growth, strengthening place promotion, developing skills and employment opportunities, and unlocking employment land and regeneration opportunities.

Environment

Quality, Resilience and Sustainability

The Council will leave a legacy of environmental stewardship. This includes progress on climate action, maintaining clean and safe environments, enhancing green spaces and biodiversity, and supporting sustainable development.

Housing

Supply, Quality and Support

The Council will deliver a strong housing legacy through increasing supply, improving standards and supporting residents. This includes delivering new homes, maintaining high service standards, improving housing quality and preventing homelessness.

Influencing the Future

The Council will ensure local priorities are reflected in future governance through a strong place-based narrative, strengthened partnerships and clear articulation of community needs.

Delivery and Impact

The Council's Legacy Ambition will be delivered through a structured and prioritised programme aligned to the Corporate Plan and the LGR timetable. This programme will focus on the successful delivery of key investments, regeneration activity and service improvements that will provide a lasting benefit beyond transition.

This includes the delivery of significant capital and strategic projects such as the **Roseland Park Crematorium**, the projects aligned to the **£15 million regeneration programme**, the ongoing **regeneration and investment in Pleasley Vale**, and the delivery of new homes through the **Bolsover Homes programme**. These flagship schemes, alongside a wider pipeline of activity across the Corporate Plan priorities, will ensure that the Council leaves a balanced and tangible legacy across services, places and communities.

By 31 March 2028, the Council will have delivered its priorities, maximised the impact of its major investments, ensured that services and assets are prepared for transition, and embedded strong and sustainable foundations to support the new unitary authority.

In addition to its physical and programme-based legacy, the Council will invest in its workforce to ensure a strong organisational legacy. Through the delivery of its People Strategy ambitions, the Council will continue to develop a skilled, adaptable and resilient workforce that is equipped to operate effectively within new governance arrangements. This will include a focus on organisational development, leadership capacity, workforce planning and staff wellbeing, ensuring that employees are supported through transition and that their knowledge, skills and experience are retained wherever possible to benefit future service delivery.

Conclusion

Through this approach, Bolsover District Council will leave high-quality services, a strong economy, a sustainable environment and improved housing outcomes, providing a solid platform for the future.

From 2024 to 2026, the Council has consistently delivered against its Corporate Plan, with strong performance across key KPIs and targets, which include:

- The brand-new Roseland Park and Crematorium will be fully operational imminently, providing a peaceful and dignified facility within 8 acres of carefully landscaped parkland

We continue to be accessible and responsive to the needs of our residents and businesses, with

- Our website consistently scoring in the high 90%s for content, accessibility, marketing and user experience
- Over 75% of telephone calls received being answered within 20 seconds
- Over 99% of emails received being answered within 8 working days
- Face to Face customers consistently being acknowledged within 20 seconds

We strive to make the lives of our residents better, with:

- The majority of fly tipping incidents being resolved within target timescales
- Over 90% of housing repairs being completed within target timescales
- 100% of domestic blocked drains cleared within 24 working hours
- At least 80% of cases involving potential homelessness being successfully prevented
- Our health, leisure and wellbeing centre consistently exceeding yearly attendance targets – with over 446,000 visitors in the last financial year alone

Corporate Plan Mid Term Review

2024 - 2028

We are proud of Bolsover District. And we want to create a future where our children can grow up and thrive, where there is good quality, highly paid jobs available, where there is cultural and social activities to enjoy, where urban meets rural and the built environment complements the natural environment.

To do this we have developed four main aims:

Values

To support our ongoing aim of being a flexible, adaptable and efficient organisation, we have adopted the following values:

- will show respect, honesty, care, and compassion in everything we do
- will challenge ourselves and change for the better
- will be open and transparent
- are proud and passionate about what we do
- will continue to work as a team and with partners to provide quality services.

Customers

Providing excellent and accessible services.

Economy

Driving growth, promoting the district and being business and visitor friendly.

Environment

Protecting the quality of life for residents and businesses, meeting environmental challenges, and enhancing biodiversity.

Housing

Delivering social and private sector housing growth.

Priority

Customers
providing excellent and accessible services

Our priorities

We are committed to:

- **Customer Experience and Insight**
  We listen to our residents and use their feedback to continually improve our services.

> “We will use technology to improve our services, where appropriate, but not to the detriment of customer service

- **Digital Access and Inclusive Communications**
  We make it easy for everyone to access our services and information, ensuring it is clear, accessible, and available in the ways people need.
- **Community Engagement and Social Impact**
  We work with our communities and partners to create opportunities, reduce inequalities, and support strong, inclusive neighbourhoods.
- **Health, Wellbeing and Active Communities**
  We help residents live healthy, active lives by increasing opportunities to take part in sport, leisure, and wellbeing activities.
- **Trust, Reputation and Organisational Effectiveness**
  We build trust by being open, responsive and reliable; supported by a skilled workforce and effective communication.

Website

To help us improve the accessibility of our website we will talk to local organisations such as the Equalities Group to get their views and feedback.

Sports participation

We will provide a more diverse range of activities, both in our leisure facilities and as part of our outreach programmes, to help increase participation in sport, leisure and social activities.

Some of the initiatives that will help us achieve our priorities over the next two years include:

- **Real-Time Customer Insight**
  Implement real-time customer satisfaction measurement across contact centres to improve responsiveness and service quality.
- **Excellent Communications**
  Achieve and sustain a 90%+ (Excellent) website rating across content, accessibility, marketing, and user experience. Our communication will be clear, inclusive, and accessible to all residents, maintaining quality and accessibility standards.
- **Insight and Engagement**
  Deliver a district -wide survey to inform service improvement and strengthen evidence-based decision-making.
- **Informed and Engaged Communities**
  Increase reach and accessibility of communications by 5% year-on-year, ensuring major service changes are communicated clearly across multiple channels.
- **Trust, Reputation and Responsiveness**
  Strengthen public trust by improving satisfaction with communications and ensuring timely responses to media enquiries (within 3 hours).
- **Provide fast, reliable communication during emergencies,** with activation within 30 minutes and consistent multi-channel updates.
- **Active Communities and Participation**
  Increase participation in sport, leisure, and social activities by 3,000 additional attendances per year.
- **Health Improvement Programmes**
  Support 500 adults annually through exercise referral programmes, with 50% sustaining activity beyond 12 weeks.

Priority

Economy

Drive growth, promote the district and be business and visitor friendly

Our priorities

We are committed to:

- **Growing the Local Economy**
  We will grow a strong local economy by supporting businesses, attracting investment, and making the best use of our assets and funding opportunities.

> *It's important that we are flexible and adaptable to help meet our business goals and grow the local economy*

- **Promoting Bolsover as a Place to Invest and Visit**
  We will raise Bolsover's profile as a great place to invest, visit and experience, building on our heritage, culture and unique identity.

- **Skills, Jobs and Opportunity for All**
  We will work with partners to improve skills, create better-paid jobs, and connect residents of all ages to training, careers and local opportunities.

- **Business Growth, Innovation and Infrastructure**
  We will support business growth and innovation by developing modern workspaces, enabling new industries, and improving transport and connectivity.

- **Sustainable Growth and Social Value**
  We will deliver sustainable growth by unlocking land for jobs, enhancing our natural environment, strengthening communities, and embedding social value where we can.

Place narrative

To help us attract more visitors and inward investment to the area our focus for a new place narrative will centre around three priority areas: improving visitor experience, promoting great value living and supporting businesses to thrive.

Pleasley Vale

We will work with existing businesses to develop the site into a unique business, leisure and visitor experience where the past meets the future and tradition meets innovation.

Some of the initiatives that will help us achieve our priorities over the next two years include:

- **Business Growth and Investment Strategy**
  Refresh and deliver a Business Growth Strategy to maximise use of council assets, attract inward investment, and secure external funding to support economic growth.
- **Place Promotion and Visitor Economy**
  Develop and promote a strong place narrative to increase tourism, visitor spend, and engagement with Bolsover's heritage and cultural assets.
- **Skills, Education and Workforce Development**
  Work with education providers and partners to expand post-16 provision, improve skills, and connect residents to better-paid jobs and career opportunities.
- **Business Support and Enterprise Growth**
  Create the right environment for businesses to start, grow and invest, supporting SMEs, innovation, and employer-led skills development.
- **Employment Land, Infrastructure and Regeneration**
  Unlock commercial land, improve business estates, and deliver new workspace (including Pleasley Mills), alongside better transport and connectivity.
- **Culture, Creativity and Inclusive Growth**
  Support growth in cultural and creative sectors, develop key partnerships, and invest in initiatives such as creative networks, hubs, and corridors.
- **Sustainable Growth and Commercial Opportunities**
  Promote sustainable development by embedding social value, enhancing green infrastructure and biodiversity, and delivering income-generating assets such as the crematorium.

Priority

Environment

Protect the quality of life for residents and businesses, meet environmental challenges and enhance biodiversity

Our priorities

We are committed to:

- **Climate Action and Net Zero**
  We will take action on climate change by reducing emissions, improving energy use, and supporting communities to transition to a low-carbon future.

- **Clean and Safe Environment**
  We will keep our district clean and safe by tackling fly-tipping and environmental crime.

- **Green Spaces and Quality Places**
  We will protect and improve our parks and green spaces so they are safe, accessible and of good quality for everyone.

- **Nature Recovery and Biodiversity**
  We will protect and enhance our natural environment, supporting wildlife, habitats and biodiversity across the district.

- **Sustainable Growth and Resilience**
  We will support sustainable development that strengthens environmental resilience, promotes green infrastructure, and prepares for future challenges.

> “*We have to find a way to make sure what we do complements how nature works and how people think*

Recycling

To help us achieve a better rate of recycling across the district, more targeted promotion will be undertaken to help educate people on the benefits of recycling.

Tree planting

We will continue with our tree planting schemes to help reduce the impact on the environment and increase the biodiversity of our district.

Some of the initiatives that will help us achieve our priorities over the next two years include:

- **Climate Planning and Energy Transition**
  Transition Adopt a Climate Resilience Plan by November 2026 and collaborate with the Local Area Energy Partnership to guide the district's transition to net zero.
- **Tackling Fly-Tipping**
  Reduce levels of fly-tipping across the district and improve monitoring of incidents per 1,000 residents.
- **Environmental Enforcement**
  Strengthen enforcement by increasing the number of actions taken against fly-tipping offences.
- **Improving Green Space Quality**
  Improve parks and green spaces to achieve at least 60% of quality standards.
- **Nature Recovery and Conservation**
  Increase the proportion of Local Wildlife Sites and key woodland areas in positive conservation management.
- **Biodiversity Net Gain Delivery**
  Expand the availability of Biodiversity Net Gain (BNG) sites to support nature recovery and sustainable development.
- **Green Growth and Low-Carbon Infrastructure**
  Drive progress towards Net Zero by investing in green skills, clean technology, active travel, and access to affordable low-carbon energy.

Priority

Housing

We are determined to respond effectively to local housing needs, one brick at a time

Our priorities

We are committed to:

- **Building More Affordable Homes**
  We will increase the supply of good quality, affordable homes to meet the needs of our growing communities.

> *We are determined to solve the local housing crisis, one brick at a time*

- **Being a Good Landlord**
  We will provide high-quality housing services, maintaining safe, well-managed homes and high levels of tenant satisfaction.
- **Preventing and Tackling Homelessness**
  We will prevent homelessness wherever possible and provide timely, effective support to those in need.
- **Raising Housing Standards Across All Tenures**
  We will improve housing quality and standards across council, private rented, and affordable housing sectors.
- **Partnership Working for Housing Growth**
  We will work with partners to plan, deliver, and enable the right homes in the right places.

New council homes

We will continue with our Bolsover Homes programme by building new council properties where there is an identified demand, and it meets the needs of the local community.

Private sector housing

We will adopt a new private sector housing strategy to help us work with landlords to improve the condition and quality of properties and develop good management practices, ultimately reducing homelessness.

Some of the initiatives that will help us achieve our priorities over the next two years include:

- **New Council Homes Programme**
  Deliver 200 new homes through the Bolsover Homes Programme by March 2028.
- **Tenant Satisfaction and Engagement**
  Maintain tenant satisfaction levels above the national average and ensure tenant voice shapes services, policies, and improvements.
- **Housing Standards and Compliance**
  Work towards full compliance with Social Housing Consumer Standards, strengthening service quality and accountability.
- **Asset Management and Property Investment**
  Implement a rolling programme of property inspections to inform repairs, maintenance, and long-term investment in housing stock.
- **Housing Supply and Delivery**
  Monitor housing delivery and take action to ensure the district meets its annual housing targets.
- **Affordable Housing and Private Sector Support**
  Work with partners to increase the supply, quality, and range of affordable housing and support improvements in the private rented sector.
- **Homelessness Prevention and Support**
  Deliver the Homelessness Strategy, focusing on early intervention and personalised support.

Monitoring and review

We will carry out regular monitoring and reporting of our council plan progress as part of our ongoing monitoring framework and we will report on the newly introduced Local Outcomes Framework (LOF).

We will ensure we are transparent with the key performance measures we put in place to measure outputs and outcomes. Each year we will undertake an annual review on our

delivery of the plan and present a report for consideration by elected members.

Information will also be published on our website and in our InTouch magazine for our residents and customers.

The plan will be monitored through our performance management framework in several ways:

CABINET MEMBERS

Cabinet members will oversee performance for their areas of responsibility.

SCRUTINY MEMBERS

Scrutiny members will review performance through quarterly reports including high level targets and key performance indicators.

SENIOR LEADERSHIP TEAM

Senior Leadership Team and Service Managers will oversee performance (for their areas of responsibility and collectively) through quarterly reporting, cabinet member briefings, appraisals, team meetings and one to one meetings.

AUDIT

Sample targets and performance indicators will be audited to ensure data quality.

Equalities Statement

Bolsover District Council is committed to equalities as an employer and when delivering the services it provides to all sections of the community.

The Council believes that no person should be treated unfairly and is committed to eliminating all forms of discrimination, advancing equality and fostering good relations between all groups in society.

Access for All statement

You can request this document or information in another format such as large print or **language** or contact us by:

- **Phone** - 01246 242424
- **Email** – enquiries@bolsover.gov.uk
- **BSL Video Call** – a three way video call with us and a BSL interpreter. It is free to call the Council with **Sign Solutions** or call into one of our Contact Centres.
- Call with **Relay UK** via textphone or app on **0800 500 888** - a free phone service.
- **Visiting** one of our offices at Clowne, Bolsover, Shirebrook and South Normanton.

Bolsover District Council,
The Arc, High Street, Clowne,
Derbyshire S43 4JY.

For further information about this plan or any of our services, please telephone 01246 242424, email enquiries@bolsover.gov.uk or visit www.bolsover.gov.uk

26-2354

Appendix 2 - Targets

Priority – Our Customers

Target Code	Target Date	LOF	Target
CUS 01	31/03/2028		Develop real-time customer satisfaction measurement for our Contact Centres by March 2028
CUS 02	31/12/2027		Ensure we achieve a score of 90% or above (Excellent) on all 4 categories (Content, Accessibility, Marketing & User Experience) for our website using the Silktide software by December 2027
CUS 03	31/03/2028	14 Transport & local infrastructure	Stakeholder engagement with regional & local partnerships to produce: - A Skills Action plan contributing to the increases in employment & training rates by March 2028 - Deliver Community Rail Strategy by March 2028 100% Annual Rail Report delivered 100% of community rail initiatives delivered - Migration & Inclusion - Continue to reduce repeat crisis cases by March 2028 & increase community groups - Commissioning 100% compliant monitoring returns 100% of funding risks monitored & mitigated 100% of Grants to Voluntary Organisations delivered - Climate Change 100% engagement with sub regional, County & Regional Climate Change Groups - Bolsover Partnership Annual Report 100% delivered

CUS 04	31/03/2027	4 Multiple Disadvantage	Monitor progress against the Equity Plan & objectives for 2023-2027 & publish information annually
CUS 05	Dec-26		Deliver a Citizen Survey in 2026
CUS 06	31/03/2028	8 Health & wellbeing	Increase participation in sport, leisure & social activities by 3k attendances per year through the delivery of several physical activity interventions (Active Schools/Communities/Holidays/Clubs/Interventions/Leisure)
CUS 07	31/03/2028	8 Health & wellbeing	Deliver a health intervention programme which provides 500 adults per year with a personal exercise plan via the exercise referral scheme & aims to retain at least 50% into continued exercise after 12 weeks
CUS 08	31/03/2028		Reduce sickness absence to an average of 9.3 days lost per FTE. Supports wellbeing, productivity, & corporate performance targets.
CUS 09	31/03/2028		Time Taken to Hire – 25 calendar days.Ensures workforce capacity & labour market competitiveness.
CUS 10	31/03/2028		80% of employees compliant (Current level across all mandatory training areas – 58%). Support legal compliance, health & safety & governance.
CUS 11	31/03/2027		Apprenticeship Levy Utilisation. 100% of available levy drawn down or committed. The Council continues in co-investment status throughout 2026/27. Supports workforce development & value for money.

CUS 12	31/03/2028		Informed, Engaged Communities by improving reach & accessibility of council information. Targets • Increase total reach of council communications (across measurable channels) by 5% year on year. In Touch (Citizens Survey) – baseline: 53% Social Media analytics – baseline: Facebook (past 90 days) 1,116,076 • Deliver outreach communications (e.g., In Touch, tenants – Bolsover Homes – e-newsletters) • Ensure 100% of major service changes are communicated through at least 2 channels (digital + non digital).
CUS 13	31/03/2028		Customer Experience & Accessibility by ensuring communications are clear, timely, & accessible to all residents. Targets • Maintain an accessibility score of 90% or above for content, accessibility, marking & user experience
CUS 14	31/03/2028		Strong Council Reputation & Trust Objective: Strengthen public trust & positive perception of the authority. Targets • Improve resident satisfaction with council communication in the annual perception survey. In Touch – segment – feedback from targeted residents (age group) • 18% are very satisfied, 33% are fairly satisfied, 18% are neither satisfied or dissatisfied, 7% are fairly dissatisfied, 2% are very dissatisfied & 22% N/A • Respond to all press enquiries within 3 working hours of request for comment

CUS 15	31/03/2028		Effective Internal CommunicationsObjective: Support staff engagement, cohesion, & organisational culture.Targets• Achieve at least 4000 click throughs on intranet news per monthDeliver 4 internal campaigns aligned with corporate priorities (e.g., wellbeing, values, customer focus, Net Zero).
CUS 16	31/03/2028		Digital Communications & Innovation Objective: Strengthen digital presence, improve user experience, & increase online participation. Targets • Grow social media followers across channels by 5% while maintaining or improving engagement quality. Facebook – 2616 Instagram – 1388 LinkedIn – 2315 YouTube – 544 Bluesky – 117 • Maintaining digital content formats (video, explainers, infographics) • Accessibility -website score quality check
CUS 17	31/03/2028		Crisis & Emergency Communications Objective: Provide timely, accurate, multi channel public messaging during emergencies. Targets • Respond to emergencies with a communications activation time of under 30 minutes. In & out of office responses • Provide at least two channel updates per major incident (web, social, local radio). • Achieve 95% accuracy across real time updates (measured by post event debrief).
CUS 19	31/03/2027		Work towards achieving Armed Forces Covenant Silver Status 2026/27. ensuring required criteria are met & evidenced through an agreed action plan

Priority – Our Economy

ECO 01	30/09/2026	15 Economic prosperity & regeneration	Refresh the Business Growth Strategy to enable the Council to make best use of assets, support growth in the local economy, attract inward investment to the district & maximise the district's share of potential funding streams from the Government & the East Midlands Combined County Authority
ECO 02	31/03/2028	15 Economic prosperity & regeneration	Work with partners to develop a place-based narrative to encourage inward investment, increase engagement with our key heritage assets & grow the visitor economy, the number of tourists & the amount of tourism spending in the district
ECO 03	31/03/2028	15 Economic prosperity & regeneration	Work with partners to develop innovation & growth in the Council's cultural & creative sectors through active support of an investment in a creatives' network, cultural corridor, & makers' hub.
ECO 04	31/01/2028	6 Every child achieving & thriving	Work with Higher Education & Further Education providers & other partners to develop post 16 provision within the district to enable & empower more of our local workforce to find better paid, skilled jobs.
ECO 05	31/03/2028	15 Economic prosperity & regeneration	Secure investment in improvement of the existing business estate & delivery of new commercial space, including regeneration of Pleasley Mills, to meet the needs of local business, encourage inward investment & support growth throughout the local economy.

ECO 06	Summer 2026	15 Economic prosperity & regeneration	Deliver a fully operational crematorium & manage this facility to generate income from 2026
ECO 07	31/03/2028		Review procurement rules to meet public procurement regulations & social value requirements

Priority – Our Environment

ENV 01	30/11/2026	13 Environment, circular economy & climate change	• Climate Resilience Plan adopted by Nov 2026 • Local Area Energy Partnership implemented by Nov 2026
ENV 02	31/03/2028	13 Environment, circular economy & climate change	Reduce fly-tipping incidents by 6% per 1,000 people in Bolsover District over the plan period (equates to 13 incidents)
ENV 03	31/03/2028	13 Environment, circular economy & climate change	Record Fly tipping enforcement actions per incident (26/27 being the Baseline Year)
ENV 04	31/03/2028	13 Environment, circular economy & climate change	Achieve minimum quality standards of 60% for green spaces
ENV 05	31/03/2028	13 Environment, circular economy & climate change	Increase the percentage of Local Wildlife Sites & Key Woodland Assets across the District in positive conservation management.
ENV 06	31/03/2028	13 Environment, circular economy & climate change	Increase the availability of Biodiversity Net Gain receptor sites across the District to help deliver Local Nature Recovery.

ENV 07	31/03/2028	13 Environment, circular economy & climate change	Drive progress towards Net Zero by investing in green skills & clean technology, advancing nature recovery, improving active travel infrastructure, & expanding affordable, low-carbon energy access for communities.
ENV 08	31/03/2028	13 Environment, circular economy & climate change	Carry out 155 targeted proactive littering dog fouling patrols per year

Priority – Our Housing

HOU 01	31/03/2028	1 Housing Supply	Deliver 200 new homes through a new Bolsover Homes Programme by March 2028
HOU 02	31/03/2028	2 Housing Quality & Safety	Maintain high levels of tenant satisfaction with council housing & associated services as assessed under the annual Tenant Satisfaction Measures (TSM) with the aim to be above the national average
HOU 03	31/03/2028	2 Housing Quality & Safety	Work towards compliance with the Social Housing Consumer Standards, ensuring tenants' voice is key when developing new council housing policies, procedures & improvements
HOU 04	31/03/2028	2 Housing Quality & Safety	Implement improved Council housing stock rolling programme of inspections, to inform future repairs & maintenance programme.
HOU 05	31/03/2028	1 Housing Supply	Monitor housing delivery in the district & take steps if required to continue to meet the District’s annual housing target
HOU 06	31/03/2028	1 Housing Supply	Work with partners to increase the supply, quality, & range of affordable housing to meet identified local needs.

HOU 07	31/03/2028	1 Housing Supply	Develop strategies to support the private rented sector in supporting the Council in its duties
HOU 08	31/12/2027	3 Homelessness & rough sleeping	Deliver the actions within the Council's Homelessness Strategy by December 2027
HOU 09	31/03/2028	1 Housing Supply 2 Housing Quality & Safety	Monitor housing delivery in the district and take steps if required to continue to meet the District's annual housing target.
HOU 10	31/03/2028	1 Housing Supply	Building &/or acquiring more good quality, affordable housing & being a decent landlord
HOU 11	31/03/2028	2 Housing Quality & Safety	Preventing & responding to homelessness through early intervention & personalised solutions.
HOU 12	31/03/2028	2 Housing Quality & Safety	Maintaining & improving property & housing management standards & ensuring that standards & living conditions in the district contribute towards better health outcomes for all.

Appendix 3 - KPIs

Priority – Our Customers

LOF	KPI Code	KPI Title	Q1 Target	Q2 Target	Q3 Target	Q4 Target
	CSP 01	% Calls answered within 20secs	75%	75%	75%	75%
	CSP 02	% of Abandoned Calls Negative Target Capped	3%	3%	3%	3%
	CSP 03	Average wait time to not exceed 30seconds Negative Target Capped	30	30	30	30
	CSP 04	% of emails answered within 8 working days	100%	100%	100%	100%
	CSP 05	% of Live Chats answered within 20secs	90%	90%	90%	90%
	CSP 06	Face to Face customers seen within 20sec and not kept waiting more than 20 mins (Annual)	100%	100%	100%	100%
	CSP 07	% of External Satisfaction (Realtime)	85%	85%	85%	85%
	CSP 10	% Stage 1 Complaints answered within 10 working days	100%	100%	100%	100%

	CSP 11	% Stage 2 Complaints answered within 20 working days	100%	100%	100%	100%
	CSP 12	% of all stage complaints acknowledged within 5 working days	100%	100%	100%	100%
	FIN 01	% Sundry debtor arrears collected (quarterly)	75%	80%	85%	90%
	FIN 02	% Invoices paid within 30 days (quarterly)	98%	98%	98%	98%
	HR 01	Days sickness per full-time employee Capped	2.325	2.325	2.3	2.325
	IT 01/11	Incidents & service requests resolved within target time (quarterly)	80%	80%	80%	80%
	IT 02/11	Incidents & service requests fixed at first point of contact (quarterly)	40%	40%	40%	40%
8 Health & Wellbeing	LE 01	Deliver a health intervention programme which provides 500 adults per year with a personal exercise plan via the exercise referral scheme (quarterly)	125	125	125	125
8 Health & Wellbeing	LE 02	Retain at least 50% of health referral clients into continued exercise after 12 weeks	63	63	63	63

	CP 02	% of SARS administered within one calendar month (Quarterly)	90%	90%	90%	90%
	CP 03	No of Data Breaches CAPPED	12	12	12	12
	CSI 19	% FOI/EIR requests responded to in 20 working days (Quarterly)	95%	95%	95%	95%
	PLA 01	Determining 'Discharge of Condition' applications within national target deadlines	80%	80%	80%	80%
15 Economic Prosperity & Regeneration	PLA 157a	Determining major applications within target deadlines (quarterly)	70%	70%	70%	70%
15 Economic Prosperity & Regeneration	PLA 157b	Determining minor applications within target deadlines (quarterly)	80%	80%	80%	80%
15 Economic Prosperity & Regeneration	PLA 157c	Determining other applications within target deadlines (quarterly)	80%	80%	80%	80%
	RS 01	% Council tax arrears collected - (Quarterly Profiled Target)	8%	15%	20%	27%
	RS 02	% NNDR arrears collected - (Quarterly Profiled Target)	20%	30%	40%	65%
	RS 03	% Council tax collected (Quarterly)	96.5%	96.5%	96.5%	96.50%
	RS 04	% NNDR collected (Quarterly)	98.5%	98.5%	98.5%	98.50%

	RS 05	Benefit overpayments as a % of benefit awarded (Quarterly) - Negative Target Capped	8%	8%	8%	8%
	RS 06	% Recovery of overpayments excluding from ongoing HB (Quarterly)	20%	20%	20%	20%
	RS 07	% Telephone Abandonment: Revenues (Quarterly) - Negative Target Capped	8%	8%	8%	8%
	RS 08	% Calls answered within 20 seconds: Revenues (Quarterly)	70%	70%	70%	70%
	RS 09	% Telephone Abandonment : Benefits - Negative Target Capped	3%	3%	3%	3%
	RS 10	% Calls answered within 20 seconds: Benefits (Quarterly)	80%	80%	80%	80%
	RS 11	% HB overpayment arrears collected	5%	7.5%	10%	15%
	RS 12	Time taken to process Housing Benefit/Council Tax Benefit new claims and change events (days - 1/4ly) Capped	10	10	10	10

Priority – Our Economy

LOF	KPI Code	KPI Title	Q1 Target	Q2 Target	Q3 Target	Q4 Target
	PCA 22	Bolsover Homes Building Programme.	TBA	TBA	TBA	TBA
	PCA 23	Commercial Building Compliance in against Fire	100%	100%	100%	100%
	PCA 24	Commercial Building Compliance against Asbestos	100%	100%	100%	100%
	PCA 25	Commercial Building Compliance against Water Safety	100%	100%	100%	100%
	PCA 26	Commercial Building Compliance against Lifts	100%	100%	100%	100%
	PCA 27	PAT testing to all equipment available for testing	100%	100%	100%	100%
	PCA 31	Engineering - Attend dangerous structures within 1 working day. when requested by DBCP	100%	100%	100%	100%

Priority – Our Environment

LOF	KPI Code	KPI Title	Q1 Target	Q2 Target	Q3 Target	Q4 Target
12 Neighbourhoods 13 Environment, Circular Economy and Climate Change	SS 01	Remove 95% of hazardous Fly Tipping within 24 hours of being reported (Quarterly)	95%	95%	95%	95%
12 Neighbourhoods 13 Environment, Circular Economy and Climate Change	SS 02	Remove 95% of non-hazardous Fly Tipping within 5 working days of being reported (Quarterly)	95%	95%	95%	95%
12 Neighbourhoods 13 Environment, Circular Economy and Climate Change	SS 03	Undertake Local Environmental Quality Surveys Detritus (Quarterly) Capped	12%	12%	12%	12%

12 Neighbourhoods 13 Environment, Circular Economy and Climate Change	SS 04	Undertake Local Environmental Quality Surveys Weeds (Quarterly) Capped	14%	14%	14%	14%
13 Environment, Circular Economy and Climate Change	EH 01	Percentage of EH service requests resolved within the reporting period that were resolved within set target time	90%	90%	90%	90%
	EH 02	Percentage of planned food premises inspections carried out against programme (High Risk Cat A, B, C's)	100%	100%	100%	100%
13 Environment, Circular Economy and Climate Change	EH 03	Percentage of planned LA-PPC inspections carried out against programme	100%	100%	100%	100%
	EH 04	Percentage of planned Animal Licensing inspections carried out against programme	100%	100%	100%	100%

12 Neighbourhoods 13 Environment, Circular Economy and Climate Change	EH 05	Number of targeted proactive littering/dog fouling patrols carried out	39	39	39	38
12 Neighbourhoods 13 Environment, Circular Economy and Climate Change	EH 06	Number of proactive community patrols or events focussing on litter, waste and dog fouling	3	7	11	15

Priority – Our Housing

LOF	KPI Code	KPI Title	Q1 Target	Q2 Target	Q3 Target	Q4 Target
2 Housing Quality & Safety	HOU 01	Proportion of rent collected as a % of rent due in the financial year	92%	92%	92%	92%
2 Housing Quality & Safety	HOU 02	Percentage of rent lost through LA dwellings becoming vacant (void rent low) Capped	3.50%	3.50%	3.50%	3.50%

2 Housing Quality & Safety	HOU 03	Former tenants arrears as a % of rent due in the financial year Capped	2%	2%	2%	2%
2 Housing Quality & Safety	HOU 04	Current tenants arrears as a % of rent due in the financial year Capped	4%	4%	4%	4%
2 Housing Quality & Safety	HOU 05	Allocations - handover to relet - 14 working days Capped	14	14	14	14
3 Homelessness & Rough Sleeping	HOU 06	Homelessness successful prevention cases	75%	75%	75%	75%
3 Homelessness & Rough Sleeping	HOU 07	Homelessness successful relief cases	45%	45%	45%	45%
2 Housing Quality & Safety	HOU 08	% of Stage 1 housing complaints responded to within 10 working days	100%	100%	100%	100%
2 Housing Quality & Safety	HOU 09	% of Stage 2 housing complaints responded to within 20 working days	100%	100%	100%	100%
	HOU 10 (DF 34)	Emergency Repairs completed within target timescale (TSM RP02)	90%	90%	90%	90%
	HOU 11 (DF 35)	Non-Urgent Repairs completed within target timescale (TSM RP02)	80%	80%	80%	80%
	HOU 12 (DF 36)	Tenant satisfaction with repair	80%	80%	80%	80%

	HOU 13 (DF 37)	Minor Voids - Av No of days taken to complete works Capped	30	30	30	30
	HOU 14 (DF 38)	Major Voids - Av No of days taken to complete works Capped	60	60	60	60
	HOU 15 (DF 39)	Solid Fuel Servicing % of Target Completed	100%	100%	100%	100%
	HOU 16 (DF 40)	Gas Servicing % of Target Completed	100%	100%	100%	100%
	HOU 17 (DF) 41	Revenue Spend over financial year	25%	50%	75%	100%
	PCA 01	Tenant satisfaction with standard of home improvement (capital programme)	80%	80%	80%	80%
	PCA 02	% of properties non-decent (TSM RP01)	5%	5%	5%	5%
	PCA 03	% of properties made decent during reporting period - 1000	25%	50%	75%	100%
	PCA 04	Domestic Compliance in ILS properties against Fire	100%	100%	100%	100%
	PCA 05	Domestic Compliance in ILS properties against Asbestos	100%	100%	100%	100%
	PCA 06	Domestic Compliance in ILS properties against Water Safety	100%	100%	100%	100%

	PCA 07	Domestic Compliance in ILS properties for Lifts (TSM BS02-05)	100%	100%	100%	100%
	PCA 08	Capital Spend - Welfare Adaptions	100%	100%	100%	100%
	PCA 09	Capital Spend - External Wall Insulation	100%	100%	100%	100%
	PCA 10	Capital Spend - Electrical Upgrades	100%	100%	100%	100%
	PCA 11	Capital Spend - External Door Replacements	100%	100%	100%	100%
	PCA 12	Capital Spend - Heating	100%	100%	100%	100%
	PCA 13	Capital Spend - Unforeseen works	100%	100%	100%	100%
	PCA 14	Capital Spend - Kitchen Contract	100%	100%	100%	100%
	PCA 15	Capital Spend - Soffit & Facias	100%	100%	100%	100%
	PCA 16	Capital Spend - Roof Replacement	100%	100%	100%	100%

	PCA 17	Capital Spend - Flat roof replacement	100%	100%	100%	100%
	PCA 18	Capital Spend - Bramley Vale	100%	100%	100%	100%
	PCA 19	Capital Spend - Void wet rooms	100%	100%	100%	100%
	PCA 20	Capital Spend - Safe & Warm scheme	100%	100%	100%	100%
	PCA 21	Domestic Blocked drains cleared within 24 working hours	90%	90%	90%	90%
	PCA 28	Facilities Management - Number of working days to respond: 1 day for urgent	100%	100%	100%	100%
	PCA 29	Facilities Management - Number of working days to respond: 3 days non urgent	100%	100%	100%	100%
	PCA 30	Facilities Management - Number of working days to respond: 10 days regular maintenance	100%	100%	100%	100%
	PCA 32	New Builds - Attend to defects and tenant operating queries within 2 working days	100%	100%	100%	100%

BOLSOVER DISTRICT COUNCIL

Meeting of Finance and Corporate Overview and Scrutiny Committee on 23rd of July 2026

Finance and Corporate Overview and Scrutiny Committee Work Programme 2026/27

Report of the Scrutiny Officer

Classification	This report is Public.
Contact Officer	The Scrutiny Officer
Is this a Key Decision?	**Yes☐ No ☒**

PURPOSE/SUMMARY OF REPORT

To provide members of the Scrutiny Committee with an overview of the meeting programme of the Committee for 2026/27.

REPORT DETAILS

1. Background

1.1 The main purpose of the report is to inform members of the meeting programme for the year 2026/27 and planned agenda items at Appendix 1.

1.2 This programme may be subject to change should additional reports/presentations be required, or if items need to be re-arranged for alternative dates.

1.3 Review Scopes submitted will be agreed within Informal Session in advance of the designated meeting for Member approval to ensure that there is sufficient time to gather the information required by Members and to enable forward planning of questions.

1.4 Members may raise queries about the programme at the meeting or at any time with the Scrutiny Officer should they have any queries regarding future meetings.

1.5 All Scrutiny Committees are committed to equality and diversity in undertaking their statutory responsibilities and ensure equalities are considered as part of all Reviews. The selection criteria when submitting a topic, specifically asks members to identify where the topic suggested affects particular population groups or geographies.

1.6 The Council has a statutory duty under s.149 Equality Act 2010 to have due regard to the need to advance equality of opportunity and to eliminate discrimination.

1.7 As part of the scoping of Reviews, consideration is given to any consultation that could support the evidence gathering process.

2. Details of Proposal or Information

2.1 Attached at Appendix 1 is the meeting schedule for 2026/27 and the proposed agenda items for approval/amendment.

3. Reasons for Recommendation

3.1 This report sets the formal Committee Work Programme for 2026/27, and the issues identified for review.

3.2 The Scrutiny Programme enables challenge to service delivery both internally and externally across all the Council Ambitions.

3.3 The Scrutiny functions outlined in Part 3.6(1) of the Council's Constitution requires each Scrutiny Committee to set an annual work plan.

4. Alternative Options and Reasons for Rejection

4.1 There is no option to reject the report as the Scrutiny functions outlined in Part 3.6(1) of the Council's Constitution requires each Scrutiny Committee to set an annual work plan.

RECOMMENDATION(S)

1. That Members review this report and the Programme attached at **Appendix 1** for approval and amendment as required. All Members are advised to contact the Scrutiny Officer should they have any queries regarding future meetings.

IMPLICATIONS

A. Finance and Risk Yes☐ No ☒
Details: None from this report. **On behalf of the Section Officer**

B. Legal (including Data Protection) Yes☒ No ☐
Details: In carrying out scrutiny reviews the Council is exercising its scrutiny powers as laid out in Part 1A, s9F(2) of the Local Government Act 2000. **On behalf of the Solicitor to the Council**

C. Staffing Yes☐ No ☒
Details: None arising from this report. **On behalf of the Head of Paid Service**

D. Local Government Reorganisation (LGR) Yes☐ No ☒
Please identify (if applicable) how you have considered LGR impact in relation to this item. **Details:** None arising from this report.

E. Environment Yes☐ No ☒
Please identify (if applicable) how this proposal/report will help the Authority meet its carbon neutral target or enhance the environment. **Details:** None arising from this report.

F. Equality and Diversity	
You can assess the impact by considering whether the equality evidence indicates potential differential impact on each protected characteristic group or provides an opportunity to improve equality in an area. *We ask colleagues to do an Equality Impact Assessment (EIA) when refreshing policies/guidance/plans or creating new ones.*	
Have you considered equality impacts in relation to the topic of this report?	**Yes☐ No ☒**
If this is a new or refresh of a policy, guidance or plan, have you carried out an EIA?	**Yes☐ No ☒**

DECISION INFORMATION

G. Is the decision a Key Decision?	Yes☐ No ☒
A Key Decision is an Executive decision which has a significant impact on two or more wards in the District, or which results in income or expenditure to the Council above the below thresholds: -	

☒ ***If the decision is a key decision, please indicate which threshold applies:***	
Revenue (a) Results in the Council making Revenue Savings of £75,000 or more or **(b)** Results in the Council incurring Revenue Expenditure of £75,000 or more.	**(a) ☐ (b) ☐**

Capital (a) Results in the Council making Capital Income of £150,000 or more or **(b)** Results in the Council incurring Capital Expenditure of £150,000 or more.	**(a)** ☐ **(b)** ☐

District Wards Significantly Affected: *(to be significant in terms of its effects on communities living or working in an area comprising two or more wards in the District)* Please state which wards are affected or tick **All** if all wards are affected.	**All** ☐ **Wards:**

All key decisions are subject to Scrutiny call-in unless the call-in period is to be waived, however, exemption from call-in is only with the agreement of the Monitoring Officer.	
Is this Key Decision subject to Scrutiny Call-In? ***(leave blank if not a key decision)***	**Yes**☐ **No** ☒
If No, has the Monitoring Officer agreed?	**Yes**☐

Consultation carried out: *(this is any consultation carried out prior to the report being presented for approval)* **Leader** ☐ **Deputy Leader** ☐ **Executive** ☐ **SLT** ☐ **Relevant Service Manager** ☐ **Members** ☒ **Public** ☐ **Other** ☐ **Details:** -	**Yes**☒ **No** ☐

Links to Council Ambition: Customers, Economy, Environment, Housing
All.

DOCUMENT INFORMATION

Appendix No	**Title**
1	FCOSC 2026/27 Work Programme

Background Papers
(These are unpublished works which have been relied on to a material extent when preparing the report. They must be listed in the section below. If the report is going to Executive, you must provide copies of the background papers).

Appendix 1

Finance & Corporate Overview Scrutiny Committee

Work Programme 2026/2027

Formal Items – Report Key

Treasury Management	Capital	Borrowing & Investment	Budget Monitoring	Performance	Work Programme

Date of Meeting	Items for Agenda	Lead Officer
23rd July 2026	Annual Corporate Debt Monitoring Performance Report 2025/26	Section 151 Officer
		Section 151 Officer
	Corporate Ambitions Performance Update – April to June 2026 (Q1 – 2026/27)	Planning, Devolution & Corporate Policy Directorate Programme and Major Projects Manager; Commissioning Officer and Policy Officer.
	Finance & Corporate Overview Scrutiny Committee Work Programme 2026/27	Scrutiny Officer
3rd September 2026		Section 151 Officer
	Budget Monitoring Report – Financial Outturn 2025/26	Section 151 Officer
	Budget Monitoring Report – Quarter 1 – April to June 2026/27	Section 151 Officer
	Finance & Corporate Overview Scrutiny Committee Work Programme 2026/27	Scrutiny Officer
26th November 2026	Budget Monitoring Report – Quarter 2 – July to September 2026/27	Section 151 Officer

Date of Meeting	Items for Agenda	Lead Officer
	Revised Budgets 2026/27	Section 151 Officer
	Council Tax Implications 2027/28	Section 151 Officer
	Corporate Ambitions Performance Update – July to September 2026 (Q2 – 2026/27)	Planning, Devolution & Corporate Policy Directorate Programme and Major Projects Manager; Commissioning Officer and Policy Officer.
	Finance & Corporate Overview Scrutiny Committee Work Programme 2026/27	Scrutiny Officer
21st January 2027	Proposed Budget – Medium Term Financial Plan 2026/27– 2030/31	Section 151 Officer
	Treasury Strategy Reports 2027/28 – 2030/31 Including:	Section 151 Officer / Principal Accountant
	- Treasury Management Strategy	Section 151 Officer
	- Capital Strategy	Section 151 Officer
	- Corporate Investment Strategy	Section 151 Officer
	Finance & Corporate Overview Scrutiny Committee Work Programme 2026/27	Scrutiny Officer
2nd March 2027	Corporate Ambitions Performance Update – October to December 2026 (Q3 – 2026/27)	Planning, Devolution & Corporate Policy Directorate Programme and Major Projects Manager; Commissioning Officer and Policy Officer.

Date of Meeting	Items for Agenda	Lead Officer
	Finance & Corporate Overview Scrutiny Committee Work Programme 2026/27 Finance & Corporate Overview Scrutiny Committee Work Programme 2027/28	Scrutiny Officer
1st June 2027	Corporate Ambitions Performance Update – January to March 2027 (Q4 – 2026/27)	Planning, Devolution & Corporate Policy Directorate Programme and Major Projects Manager; Commissioning Officer and Policy Officer.
	Finance & Corporate Overview Scrutiny Committee Work Programme 2027/28	Scrutiny Officer